

ONE Gas Case Study

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This case study examines how an Oklahoma-based, Fortune 200 energy provider achieved business process improvement with impressive ROI, using PNMsoft dynamic workflows.

These are some of the ROI highlights:

- Reduced average billing time by almost two-thirds (from 66 days to 26 days)
- Reduced maximum billing time my seven times (from 818 days to 125 days)
- Increased the average collection amount by almost 300% (from \$334 to \$1,144)