Create a Generic Solution

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Create a generic solution for basic case management scenarios. By default, the **Open Configuration Wizard** checkbox is selected. If you clear this check box, the solution is created with default settings.

The Master Workflow is the root of the solution, and represents the case template.

Procedure

1. , right-click **Solutions**, and select **Create New Solution**.
2. Complete the solution configuration wizard.

Result

The solution is now available in the **Solution** node on the Administration console.

What to do next

View the solution dashboard and the common tasks for solutions and master workflows.