# Retrieve a CRM Entity Activity

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### CRM 4.0

## Context

Use the Retrieve a CRM Entity Activity to retrieve a CRM entity as an object that you can use in a dynamic workflow.

# **Wizard Tips**

- 1. In the left pane of the Request section, click **entityName**.
- 2. In the right pane of the Request section, in the **Value** text box, enter the type of enter you want to retrieve. You can define the entity name manually, select it from a workflow field, or base the value on a workflow expression.
- 3. In the right pane of the Request section, define the GUID of the entity you want to retrieve. You can define the GUID manually, select it from a workflow field, or base the value on a workflow expression.
- 4. In the left pane of the Request section, click **columnSet**.
- 5. From the **Type** drop-down menu in the right pane of the Request section, select either AllColumns to retrieve all of this entity's columns, or **ColumnSet** to retrieve a specific set of columns. If you select **ColumnSet**, click **string[]** and in the **Length** text box, enter the number of columns you want to retrieve.
- 6. Expand the **ColumnSet** node and enter the attribute name of each column you want to retrieve. You can manually enter the value, select it from a workflow field, or base the value on a workflow expression.

#### CRM 2011/2013

# Context

Use the Retrieve a CRM Entity Activity to retrieve a CRM entity as an object that you can use in a dynamic workflow.

#### **Wizard Tips**

- 1. In the left pane of the Request section, click **entityName**.
- 2. In the right pane of the Request section, in the **Value** text box, enter the type of enter you want to retrieve. You can define the entity name manually, select it from a workflow field, or base the value on a workflow expression.
- 3. In the right pane of the Request section, define the GUID of the entity you want to retrieve. You can define the GUID manually, select it from a workflow field, or base the value on a workflow expression.
- 4. In the left pane of the Request section, from the Type drop-down menu, click ColumnSet.
- 5. Clear the **IsNull** check box.
- 6. Select which columns you want to retrieve. To retrieve all columns, select *AllColumns=True*. To retrieve specific columns, select *AllColumns=False*.
  - If you select *AllColumns=False*, select **DataCollection** and enter the number of columns to retrieve in the **Length** properties text box.
- 7. , or **ColumnSet** to retrieve a specific set of columns. If you select **ColumnSet**, click **string[]** and in the **Length** text box, enter the number of columns you want to retrieve.

8.	Expand the <b>DataCollection Columns</b> node and enter the attribute name of each column you want to retrieve. You can manually enter the value, select it from a workflow field, or base the value on a workflow expression.