Cora SeQuence Generated Emails Contain Untitled Attachments

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Description

When you receive email generated from Cora SeQuence, there are two, untitled DLL file attachments.

Cause

BRS is configured to send logos in Cora SeQuence-generated emails, but the XSLT. does not include the logos.

Solution

You can either disable logo sending, or add the logo images to the XSLT file.

Disable Logo Sending

- 1. Open the BRS configuration file.
- 2. Locate the sendLogos parameter and change the value from true to false.

```
sendLogos="False"
```

- 3. Save the BRS configuration file.
- 4. Restart BRS.

Add Logos to the XSLT File

- 1. Navigate to the folder where you installed BRS.
- 2. Navigate to Messaging Images, and put your logo files in each relevant language folder. We recommend that you do not change the naming convention.
- 3. Navigate to \Messaging\XSLT and modify each relevant language XSLT file to include the logo images in the email body's HTML.

- 4. Save the XSLT file.
- 5. Restart BRS.