

Handle Running Processes

Last Modified on 08/09/2021 6:56 am EDT

V8.4 and later

Administrators use the Handle Running Processes feature to view, delete, abort, retry, or force resume processes that encountered issues. When you run the Handle Running Processes wizard, you can select to debug the processes.

To access the Handle Running Processes wizard, navigate to **Administration > Control and Monitor > Handle Running Processes**.

NOTE

This feature requires Global Administrator privileges.

Handle Running Processes ?

View Type: Stalled Processes due to failure | Instance ID: | Workflow Space: |

Created: | Updated: | Reset Refine

Retry Force Resume Delete Abort Show Event Viewer

<input type="checkbox"/>	Instance ID	Workflow	Created At	Updated At	Activity	Debug Instance
<input type="checkbox"/>	2147531941	Asset Transfer	9/10/2017 10:51:23 AM	9/10/2017 10:51:45 AM	Order Notification	
<input type="checkbox"/>	2147531936	Asset Transfer	9/8/2017 12:03:59 AM	9/8/2017 12:03:59 AM	Billing request	
<input type="checkbox"/>	2147531935	Cash Request	9/7/2017 4:56:30 PM	9/7/2017 4:56:31 PM	Refund ticket	
<input type="checkbox"/>	2147529862	Cash Request	9/5/2017 5:14:22 PM	9/5/2017 5:14:23 PM	Customer Verification	
<input type="checkbox"/>	2147529472	Cash Request	9/5/2017 10:18:23 AM	9/5/2017 10:18:23 AM	Change Request	
<input type="checkbox"/>	2147529458	Corporate Loan	9/5/2017 8:34:22 AM	9/6/2017 1:43:04 PM	KYC	
<input type="checkbox"/>	2147529452	Expense Report Status	9/4/2017 5:06:19 PM	9/6/2017 5:55:03 PM	Software Approval	
<input type="checkbox"/>	2147529451	Payment Status	9/4/2017 5:05:54 PM	9/4/2017 5:05:55 PM	Request Form	
<input type="checkbox"/>	2147529447	Personal Loan	9/4/2017 11:10:29 AM	9/4/2017 11:10:32 AM	Priority	
<input type="checkbox"/>	2147529434	Personal Loan	8/30/2017 12:45:02 AM	8/30/2017 12:45:05 AM	Expected Launch Date	
<input type="checkbox"/>	2147529433	Personal Loan	8/30/2017 12:40:39 AM	8/30/2017 12:40:42 AM	Development Stage	
<input type="checkbox"/>	2147529432	Personal Loan	8/30/2017 12:39:48 AM	9/6/2017 5:55:03 PM	Review Status	
<input type="checkbox"/>	2147529431	Report Submission	8/30/2017 12:21:01 AM	9/6/2017 5:55:03 PM	Authorize payment	
<input type="checkbox"/>	2147529415	Reporting Request	8/23/2017 5:44:46 PM	8/23/2017 5:49:54 PM	Submit purchase amount	
<input type="checkbox"/>	2147529414	Vendor Statement	8/23/2017 5:42:31 PM	8/23/2017 5:44:41 PM	Expected Launch Date	

24444 items in 1630 pages

IMPORTANT

Starting from V9.5, you need the Super Admin runtime permission role in a workflow in order to delete its instances.

Wizard Tips

Property Types

Property	Description
Stalled processes due to failure	Processes that contain an activity that failed. An activity whose result is failed, and does not have other instance activity that has this activity as its source activity.
Abandoned Processes	Processes that were not updated in the previous six months. You can reset the default value of six months to a different time period by setting the <i>And</i> field of the <i>Updated Between</i> option.
Compensated Processes	Processes that contain a compensated activity.
Stalled Processes due to unassigned tasks	Processes that stalled because they contain tasks that are not assigned to a user, or the user to which the task is assigned is inactive.

V8.3 and earlier

Administrators use the Handle Running Processes feature to view, delete, abort, or force resume processes that encountered issues. When you run the Handle Running Processes wizard, you can select to debug the processes.

To access the Handle Running Processes wizard, navigate to **Administration > Control and Monitor > Handle Running Processes**.

Note: This feature requires Global Administrator privileges.

Handle Running Processes ?

Processes Type

Instance ID Updated From To

Workflow Space Created From To

<input type="checkbox"/>	Instance ID	Workflow	Created At	Updated At	Activity	Debug Instance
<input type="checkbox"/>	68	SN_MasterWorkflow	27/08/2017 11:45:44	27/08/2017 11:52:35	Assign	<input type="button" value="Debug"/>
<input type="checkbox"/>	66	SN_MasterWorkflow	27/08/2017 11:25:48	27/08/2017 11:26:08	Fetch	<input type="button" value="Debug"/>
<input type="checkbox"/>	65	SN_MasterWorkflow	27/08/2017 11:00:53	29/08/2017 08:29:58	Fetch	<input type="button" value="Debug"/>

3 items in 1 pages

Wizard Tips

Processes Type

Property	Description
Stalled processes due to failure	Processes that contain an activity that failed. An activity whose result is failed, and does not have other instance activity that has this activity as its source activity.
Abandoned Processes	Processes that were not updated in the previous six months. You can reset the default value of six months to a different time period by setting the <i>And</i> field of the <i>Updated Between</i> option.
Compensated Processes	Processes that contain a compensated activity.
Stalled Processes due to unassigned tasks	Processes that stalled because they contain tasks that are not assigned to a user, or the user to which the task is assigned is inactive.