# Handle Running Processes

Last Modified on 08/09/2021 6:56 am EDT

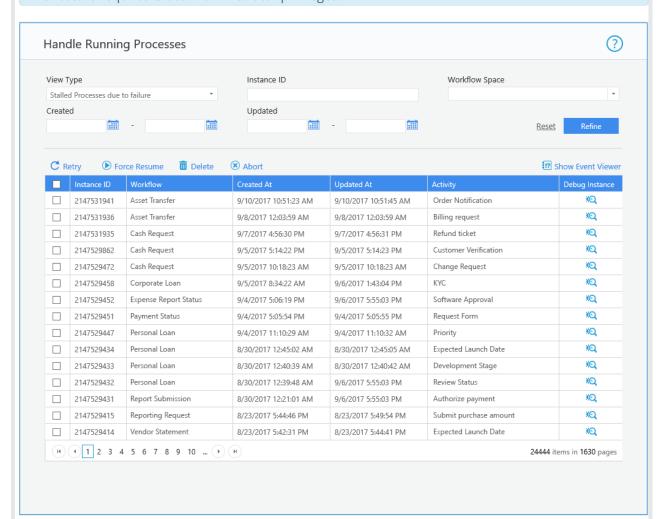
#### V8.4 and later

Administrators use the Handle Running Processes feature to view, delete, abort, retry, or force resume processes that encountered issues. When you run the Handle Running Processes wizard, you can select to debug the processes.

To access the Handle Running Processes wizard, navigate to **Administration** > **Control and Monitor** > **Handle Running Processes**.

#### NOTE

This feature requires Global Administrator privileges.



### **IMPORTANT**

Starting from V9.5, you need the Super Admin runtime permission role in a workflow in order to delete its instances.

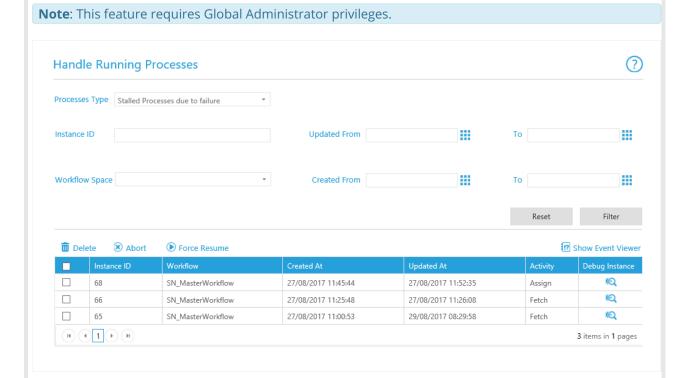
## **Wizard Tips**

Property	Description
Stalled processes due to failure	Processes that contain an activity that failed. An activity whose result is failed, and does not have other instance activity that has this activity as its source activity.
Abandoned Processes	Processes that were not updated in the previous six months. You can reset the default value of six months to a different time period by setting the <i>And</i> field of the <i>Updated Between</i> option.
Compensated Processes	Processes that contain a compensated activity.
Stalled Processes due to unassigned tasks	Processes that stalled because they contain tasks that are not assigned to a user, or the user to which the task is assigned is inactive.

## V8.3 and earlier

Administrators use the Handle Running Processes feature to view, delete, abort, or force resume processes that encountered issues. When you run the Handle Running Processes wizard, you can select to debug the processes.

To access the Handle Running Processes wizard, navigate to **Administration > Control and Monitor > Handle Running Processes**.



## Wizard Tips

Processes Type	
Property	Description
Stalled processes due to failure	Processes that contain an activity that failed. An activity whose result is failed, and does not have other instance activity that has this activity as its source activity.
Abandoned Processes	Processes that were not updated in the previous six months. You can reset the default value of six months to a different time period by setting the And field of the Updated Between option.
Compensated Processes	Processes that contain a compensated activity.
Stalled Processes due to unassigned tasks	Processes that stalled because they contain tasks that are not assigned to a user, or the user to which the task is assigned is inactive.