

HTTP Status 401 When Trying to Publish a Dashboard

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Description

When you try to publish a dashboard, you receive an HTTP status 401.

Cause

There are two possible reasons you receive this error.

- The user settings in the SSRS connection for analytics are not configured correctly.
 - Insufficient permission to access the report server.
 - Incorrect password
- SSRS is configured to use Kerberos, which does not support for publishing dashboards.

Affected Versions

7.7-7.10

Solution

To resolve the user settings issue, properly configure user settings in SSRS.

To resolve the Kerberos issue, follow the following procedure to remove the Kerberos authentication option from your report server.

1. Navigate to `\Reporting Services\ReportServer` where your report server is installed.
2. Locate and open the file `rsreportserver.config` file with a text editor.
3. In the section, check if it contains or `<Kerberos>`, and remove it, keeping only `<NTLM>`.
If your organization requires or `<Kerberos>`, consider installing a new SSRS instance for .
If the section does not include either or `<Kerberos>`, then user settings are causing the error.