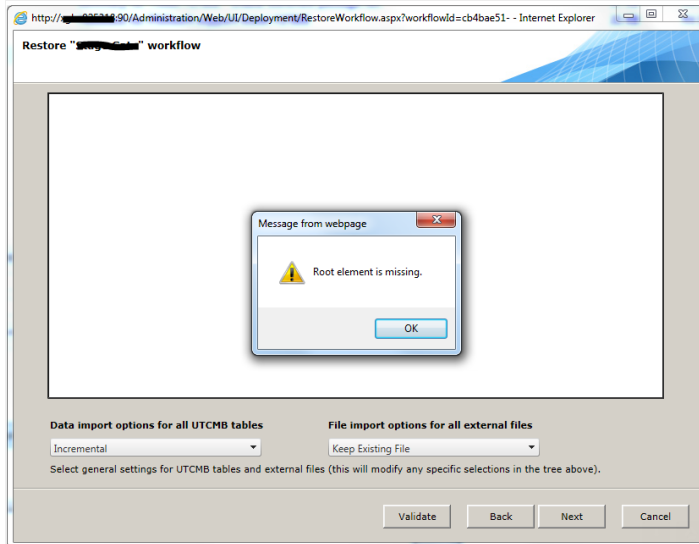# Error Message: Root Element is Missing

Last Modified on 01/16/2018 7:26 am EST

Description

When you try to import a workflow ZIP package that contains forms created in Cora SeQuence 6, you receive the following error message.

Cause

The export package contains forms without activities because of obsolete template forms that remained in the database from Cora SeQuence 6.

Affected Versions

7.0 and later

Solution

1. Execute the following SQL script on the database where the export is created.

   ```
   <-- backup tblTemplateForms>

   [ ▼ ]

   <)>


     '00000000-0000-0000-0000-000000000000'>
   <---------------------------------------------------------------------->
   ```

2. Run IISReset.
3. Create a new export package.