

Product Support Matrix

Last Modified on 12/02/2024 12:40 am EST






Starting with V10.0, Cora SeSequence has been renamed to Cora Orchestration.

V10.x except 10.0









Minimum screen resolution

Component	10.x
Administration site	1366 × 786
Portal site	1366 × 786

Cloud services

	10.x
Amazon RDS for SQL	
Elasticsearch SAAS	 7.9.x - 7.17.x 8.x (from V10.3)
AWS native Elasticsearch	
Apache Kafka <small>More details here.</small>	
Azure Service Bus	
Kubernetes	

Operating systems

	10.x	10.5	10.7
Linux			
Windows Server 2016			
Windows Server 2019			
Windows Server 2022			

Microsoft SQL Database

	10.0	10.5	10.6	10.7
Microsoft SQL Server 2016 SP1 (Enterprise and Standard)	✓			
Microsoft SQL Server 2017	✓			
Microsoft SQL Server 2019		✓	✓	
Microsoft SQL Server 2022			✓	✓
Azure SQL Managed Instance	✓	✓	✓	✓

Desktop browser (Administration application)

	10.x
Microsoft Edge	✓
Chrome	✓

Desktop browser (Portal application)

	10.x
Microsoft Edge	✓
Chrome	✓

Integration tools

	10.x
Azure Service Bus	✓
Azure file storage	✓
Apache Kafka	✓
Amazon S3 file support	✓

Messaging Bus (Apache ActiveMQ)	
---------------------------------	--

V9.x

Minimum screen resolution

Component	9.x
Flowtime site	1366 × 786
Administration site	1366 × 786

Cloud services




	9.0	9.1	9.2	9.4	9.8.3
Amazon RDS for SQL					
Elasticsearch SAAS				 7.6.x - 7.10.x	 7.9.x - 7.17.x
AWS native Elasticsearch					
Apache Kafka <small>More details here.</small>					
Azure Service Bus					

Windows Server Operating System






	9.x
2016	
2019	

Microsoft SQL Server








	9.x
2016 SP1 (Enterprise and Standard)	

2017	
Azure SQL Managed Instance	
2019	





Desktop browser (Administration application)

	9.x	9.8
IE11		
Microsoft Edge		
Chrome		

Desktop browser (Flowtime application)

	Up to 9.7	9.8
IE11		
Microsoft Edge		
Chrome		
Safari		

Integration tools

	9.0	9.2	9.7.1	9.8
Azure Service Bus				
Azure file storage				
Apache Kafka				
Amazon S3 file support				

2016 SP1	V	V	V	V	V	V	V	V
2017	X	X	X	V	V	V	V	V
Azure SQL Managed Instance	N/A	N/A	N/A	N/A	N/A	X	X	V

* Enterprise Edition only

SharePoint - All editions (for Flowtime)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2007	X	X	X	X	X	X	X	X
2010	V	X	X	X	X	X	X	X
2013	V	V	V	V	V	X	X	X
2016	N/A	N/A	N/A	N/A	X	X	X	X

SharePoint (for Sequence SharePoint App)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2013	X	V	V	V	V	X	X	X
2016	X	V	V	V	V	X	X	X
2016 Online	X	V	V	V	V	X	X	X

Integration to Microsoft Dynamics CRM

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
CRM 4.0 (2007)	X	X	X	X	X	X	X	X
CRM 2011	V	V	V	V	V	V	V	V
CRM 2013	V	V	V	V	V	V	V	V
CRM 2015	V	V	V	V	V	V	V	V
CRM 2016	V	V	V	V	V	V	V	V
CRM V9	N/A	N/A	N/A	N/A	N/A	N/A	V	V

Desktop browser (Administration website)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 9	V	V	V	V	V	X	X	X
IE 10	V	V	V	V	V	V	X	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	X	X	X	X	X	X	X	X
Chrome	X	X	X	X	X	V	V	V

Desktop browser (Flowtime website and Process^{TOGO})

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 8	X	X	X	X	X	X	X	X
IE 9	V	V	V	V	V	V	X	X
IE10	V	V	V	V	V	V	V	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	V	V	V	V	V	V	V	V
Firefox	V	V	V	V	V	V	V	X
Chrome	V	V	V	V	V	V	V	V
Safari	V	V	V	V	V	V	V	V

Up to V7.10

IMPORTANT:

To use the Internet Explorer browser, set Compatibility Mode to OFF. If Compatibility Mode is set to ON, certain functions do not work properly.

Cloud services

	7.5	7.6	7.7	7.8	7.9	7.10
Amazon RDS for SQL	X	X	X	X	X	X

Windows Server OS

	7.5	7.6	7.7	7.8	7.9	7.10
2008 SP1	V	V	V	V	V	V
2008 SP2	V	V	V	V	V	V
2008 R2	V	V	V	V	V	V
2008 R2 SP1	V	V	V	V	V	V
2012	V	V	V	V	V	V
2012 R2	V	V	V	V	V	V
2016	X	X	X	X	X	X

MS SQL Server (Standard or higher only)

	7.5	7.6	7.7	7.8	7.9	7.10
2008 R2	V	V	V	V	V	V
2012	V	V	V	V	V	V
2014	X	X	V	V	V	V

2014 SP1	X	X	X	X	X	V
2016	X	X	X	X	X	X
2017	X	X	X	X	X	X
SharePoint - All editions (for Flowtime)						
	7.5	7.6	7.7	7.8	7.9	7.10
2007	V	V	V	V	V	V
2010	V	V	V	V	V	V
2013	V	V	V	V	V	V
2016	N/A	N/A	N/A	N/A	N/A	N/A
SharePoint (for Sequence SharePoint App)						
	7.5	7.6	7.7	7.8	7.9	7.10
2013	X	X	X	X	X	X
2016	X	X	X	X	X	X
2016 Online	X	X	X	X	X	X
Integration to Microsoft Dynamics 365 CRM						
	7.5	7.6	7.7	7.8	7.9	7.10
CRM 4.0 (2007)	V	V	V	V	V	V
CRM 2011	X	V	V	V	V	V