

Product Support Matrix

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Starting with V10.0, Cora SeQUENCE has been renamed to Cora Orchestration.

V10.x except 10.0




Minimum screen resolution

Component	10.x
Administration site	1366 × 786
Portal site	1366 × 786


Cloud services

	10.x
Amazon RDS for SQL	
Elasticsearch SAAS	 7.9.x - 7.17.x 8.x (from V10.3)
AWS native Elasticsearch	
Apache Kafka <small>More details here.</small>	
Azure Service Bus	
Kubernetes	





Operating systems

	10.x
Linux	
Windows Server 2016	
Windows Server 2019	



PostgreSQL service

	10.x
PostgreSQL 11	



Microsoft SQL server

	10.x
2016 SP1 (Enterprise and Standard)	
2017	
Azure SQL Managed Instance	
2019	

Desktop browser (Administration application)






	10.x
Microsoft Edge	
Chrome	

Desktop browser (Portal application)

	10.x
Microsoft Edge	
Chrome	

Integration tools

	10.x
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Azure Service Bus	
Azure file storage	
Apache Kafka	
Amazon S3 file support	
Messaging Bus (Apache ActiveMQ)	

V10.0


Minimum screen resolution

Component	10.0
Administration site	1366 × 786

Cloud services


	10.0
Amazon RDS for SQL	
Elasticsearch SAAS	 7.9.x – 7.17.x
AWS native Elasticsearch	
Apache Kafka <small>More details here.</small>	
Azure Service Bus	
Kubernetes	

Operating systems





	10.0
Linux	

Windows Server 2016	
Windows Server 2019	



PostgreSQL service

	10.0
PostgreSQL 11	


Microsoft SQL server

	10.0
2016 SP1 (Enterprise and Standard)	
2017	
Azure SQL Managed Instance	
2019	

Desktop browser (Administration application)

	10.0
Microsoft Edge	
Chrome	

Integration tools

	10.0
Azure Service Bus	

Azure file storage	
Apache Kafka	
Amazon S3 file support	
Messaging Bus (Apache ActiveMQ)	

V9.x

Minimum screen resolution

Component	9.x
Flowtime site	1366 × 786
Administration site	1366 × 786

Cloud services

	9.0	9.1	9.2	9.4	9.8.3
Amazon RDS for SQL					
Elasticsearch SAAS				 7.6.x- 7.10.x	 7.9.x- 7.17.x
AWS native Elasticsearch					
Apache Kafka <small>More details here.</small>					
Azure Service Bus					

Windows Server Operating System

	9.x
2016	
2019	

Microsoft SQL Server

	9.x
2016 SP1 (Enterprise and Standard)	✓
2017	✓
Azure SQL Managed Instance	✓
2019	✓

Desktop browser (Administration application)

	9.x	9.8
IE11	✓	
Microsoft Edge	✓	✓
Chrome	✓	✓

Desktop browser (Flowtime application)

	Up to 9.7	9.8
IE11	✓	
Microsoft Edge	✓	✓
Chrome	✓	✓
Safari	✓	✓

Integration tools

	9.0	9.2	9.7.1	9.8
Azure Service Bus	✓			

2008 R2	V	V	V	V	V	V	V	X
2012	V	V	V	V	V	V	V	X
2014	V	V	V	V	V	V	V	V*
2016	V	V	V	V	V	V	V	V*
2016 SP1	V	V	V	V	V	V	V	V
2017	X	X	X	V	V	V	V	V
Azure SQL Managed Instance	N/A	N/A	N/A	N/A	N/A	X	X	V
* Enterprise Edition only								
SharePoint - All editions (for Flowtime)								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2007	X	X	X	X	X	X	X	X
2010	V	X	X	X	X	X	X	X
2013	V	V	V	V	V	X	X	X
2016	N/A	N/A	N/A	N/A	X	X	X	X
SharePoint (for Sequence SharePoint App)								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2013	X	V	V	V	V	X	X	X
2016	X	V	V	V	V	X	X	X
2016 Online	X	V	V	V	V	X	X	X
Integration to Microsoft Dynamics CRM								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
CRM 4.0 (2007)	X	X	X	X	X	X	X	X
CRM 2011	V	V	V	V	V	V	V	V
CRM 2013	V	V	V	V	V	V	V	V
CRM 2015	V	V	V	V	V	V	V	V
CRM 2016	V	V	V	V	V	V	V	V
CRM V9	N/A	N/A	N/A	N/A	N/A	N/A	V	V
Desktop browser (Administration website)								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 9	V	V	V	V	V	X	X	X

IE 10	V	V	V	V	V	V	X	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	X	X	X	X	X	X	X	X
Chrome	X	X	X	X	X	V	V	V
Desktop browser (Flowtime website and Process^{TOGO})								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 8	X	X	X	X	X	X	X	X
IE 9	V	V	V	V	V	V	X	X
IE10	V	V	V	V	V	V	V	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	V	V	V	V	V	V	V	V
Firefox	V	V	V	V	V	V	V	X
Chrome	V	V	V	V	V	V	V	V
Safari	V	V	V	V	V	V	V	V

Up to V7.10

IMPORTANT:

To use the Internet Explorer browser, set Compatibility Mode to OFF. If Compatibility Mode is set to ON, certain functions do not work properly.

Cloud services

	7.5	7.6	7.7	7.8	7.9	7.10
Amazon RDS for SQL	X	X	X	X	X	X

Windows Server OS

	7.5	7.6	7.7	7.8	7.9	7.10
2008 SP1	V	V	V	V	V	V
2008 SP2	V	V	V	V	V	V
2008 R2	V	V	V	V	V	V
2008 R2 SP1	V	V	V	V	V	V
2012	V	V	V	V	V	V
2012 R2	V	V	V	V	V	V

2016	X	X	X	X	X	X
MS SQL Server (Standard or higher only)						
	7.5	7.6	7.7	7.8	7.9	7.10
2008 R2	V	V	V	V	V	V
2012	V	V	V	V	V	V
2014	X	X	V	V	V	V
2014 SP1	X	X	X	X	X	V
2016	X	X	X	X	X	X
2017	X	X	X	X	X	X
SharePoint - All editions (for Flowtime)						
	7.5	7.6	7.7	7.8	7.9	7.10
2007	V	V	V	V	V	V
2010	V	V	V	V	V	V
2013	V	V	V	V	V	V
2016	N/A	N/A	N/A	N/A	N/A	N/A
SharePoint (for Sequence SharePoint App)						
	7.5	7.6	7.7	7.8	7.9	7.10
2013	X	X	X	X	X	X
2016	X	X	X	X	X	X
2016 Online	X	X	X	X	X	X
Integration to Microsoft Dynamics 365 CRM						
	7.5	7.6	7.7	7.8	7.9	7.10
CRM 4.0 (2007)	V	V	V	V	V	V
CRM 2011	X	V	V	V	V	V