

# Product Support Matrix

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Starting with V10.0, Cora SeSequence has been renamed to Cora Orchestration.

## V10.x except 10.0

### Minimum screen resolution

Component	10.x
Administration site	1366 × 786
Portal site	1366 × 786

### Cloud services









	10.x
Amazon RDS for SQL	✓
Elasticsearch SAAS	✓ 7.9.x - 7.17.x 8.x (from V10.3)
AWS native Elasticsearch	✓
Apache Kafka <small>More details <a href="#">here</a>.</small>	✓
Azure Service Bus	✓
Kubernetes	✓

### Operating systems

	10.x	10.5
Linux	✓	✓
Windows Server 2016	✓	✓
Windows Server 2019	✓	✓

Windows Server 2022		
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### Microsoft SQL Database

	10.0	10.5	10.6
Microsoft SQL Server 2016 SP1 (Enterprise and Standard)			
Microsoft SQL Server 2017			
Microsoft SQL Server 2019			
Microsoft SQL Server 2022			
Azure SQL Managed Instance			






### Desktop browser (Administration application)

	10.x
Microsoft Edge	
Chrome	

### Desktop browser (Portal application)

	10.x
Microsoft Edge	
Chrome	

### Integration tools







	10.x
Azure Service Bus	
Azure file storage	
Apache Kafka	
Amazon S3 file support	
Messaging Bus (Apache ActiveMQ)	

## V10.0

### Minimum screen resolution

Component	10.0
Administration site	1366 × 786

### Cloud services

	10.0
Amazon RDS for SQL	
Elasticsearch SAAS	 7.9.x - 7.17.x
AWS native Elasticsearch	
Apache Kafka <small><a href="#">More details here.</a></small>	
Azure Service Bus	
Kubernetes	

### Operating systems

	10.0
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Linux	✓
Windows Server 2016	✓
Windows Server 2019	✓

### Microsoft SQL server

	10.0
2016 SP1 (Enterprise and Standard)	✓
2017	✓
Azure SQL Managed Instance	✓
2019	✓

### Desktop browser (Administration application)

	10.0
Microsoft Edge	✓
Chrome	✓

### Integration tools

	10.0
Azure Service Bus	✓
Azure file storage	✓
Apache Kafka	✓
Amazon S3 file support	✓

Messaging Bus (Apache ActiveMQ)	
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## V9.x

### Minimum screen resolution

Component	9.x
Flowtime site	1366 × 786
Administration site	1366 × 786

### Cloud services




	9.0	9.1	9.2	9.4	9.8.3
Amazon RDS for SQL					
Elasticsearch SAAS				 7.6.x - 7.10.x	 7.9.x - 7.17.x
AWS native Elasticsearch					
Apache Kafka <small>More details <a href="#">here</a>.</small>					
Azure Service Bus					

### Windows Server Operating System






	9.x
2016	
2019	

### Microsoft SQL Server








	9.x
2016 SP1 (Enterprise and Standard)	

2017	
Azure SQL Managed Instance	
2019	





#### Desktop browser (Administration application)

	9.x	9.8
IE11		
Microsoft Edge		
Chrome		

#### Desktop browser (Flowtime application)

	Up to 9.7	9.8
IE11		
Microsoft Edge		
Chrome		
Safari		

#### Integration tools

	9.0	9.2	9.7.1	9.8
Azure Service Bus				
Azure file storage				
Apache Kafka				
Amazon S3 file support				



2016 SP1	V	V	V	V	V	V	V	V
2017	X	X	X	V	V	V	V	V
Azure SQL Managed Instance	N/A	N/A	N/A	N/A	N/A	X	X	V

\* Enterprise Edition only

#### SharePoint - All editions (for Flowtime)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2007	X	X	X	X	X	X	X	X
2010	V	X	X	X	X	X	X	X
2013	V	V	V	V	V	X	X	X
2016	N/A	N/A	N/A	N/A	X	X	X	X

#### SharePoint (for Sequence SharePoint App)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2013	X	V	V	V	V	X	X	X
2016	X	V	V	V	V	X	X	X
2016 Online	X	V	V	V	V	X	X	X

#### Integration to Microsoft Dynamics CRM

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
CRM 4.0 (2007)	X	X	X	X	X	X	X	X
CRM 2011	V	V	V	V	V	V	V	V
CRM 2013	V	V	V	V	V	V	V	V
CRM 2015	V	V	V	V	V	V	V	V
CRM 2016	V	V	V	V	V	V	V	V
CRM V9	N/A	N/A	N/A	N/A	N/A	N/A	V	V

#### Desktop browser (Administration website)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 9	V	V	V	V	V	X	X	X
IE 10	V	V	V	V	V	V	X	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	X	X	X	X	X	X	X	X
Chrome	X	X	X	X	X	V	V	V

#### Desktop browser (Flowtime website and Process<sup>TOGO</sup>)



	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 8	X	X	X	X	X	X	X	X
IE 9	V	V	V	V	V	V	X	X
IE10	V	V	V	V	V	V	V	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	V	V	V	V	V	V	V	V
Firefox	V	V	V	V	V	V	V	X
Chrome	V	V	V	V	V	V	V	V
Safari	V	V	V	V	V	V	V	V

### Up to V7.10

**IMPORTANT:**

To use the Internet Explorer browser, set Compatibility Mode to OFF. If Compatibility Mode is set to ON, certain functions do not work properly.

#### Cloud services

	7.5	7.6	7.7	7.8	7.9	7.10
Amazon RDS for SQL	X	X	X	X	X	X

#### Windows Server OS

	7.5	7.6	7.7	7.8	7.9	7.10
2008 SP1	V	V	V	V	V	V
2008 SP2	V	V	V	V	V	V
2008 R2	V	V	V	V	V	V
2008 R2 SP1	V	V	V	V	V	V
2012	V	V	V	V	V	V
2012 R2	V	V	V	V	V	V
2016	X	X	X	X	X	X

#### MS SQL Server (Standard or higher only)

	7.5	7.6	7.7	7.8	7.9	7.10
2008 R2	V	V	V	V	V	V
2012	V	V	V	V	V	V
2014	X	X	V	V	V	V

2014 SP1	X	X	X	X	X	V
2016	X	X	X	X	X	X
2017	X	X	X	X	X	X
<b>SharePoint - All editions (for Flowtime)</b>						
	7.5	7.6	7.7	7.8	7.9	7.10
2007	V	V	V	V	V	V
2010	V	V	V	V	V	V
2013	V	V	V	V	V	V
2016	N/A	N/A	N/A	N/A	N/A	N/A
<b>SharePoint (for Sequence SharePoint App)</b>						
	7.5	7.6	7.7	7.8	7.9	7.10
2013	X	X	X	X	X	X
2016	X	X	X	X	X	X
2016 Online	X	X	X	X	X	X
<b>Integration to Microsoft Dynamics 365 CRM</b>						
	7.5	7.6	7.7	7.8	7.9	7.10
CRM 4.0 (2007)	V	V	V	V	V	V
CRM 2011	X	V	V	V	V	V