# HTTP Error 403 When Viewing a Flowtime Site or Page

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# Description

When viewing a Flowtime site or page, you intermittently receive an HTTP error 403: Forbidden.

#### Cause

Generally, the error occurs when a request from an authenticated user that does not have local admin privileges results in a failed read of the JBIN directory by the impersonating w3wp.exe file (IIS worker process for ASP.NET) process. This behavior is associated with insufficient permission to the temporary JBIN directory, where ASP.NET assemblies are Just In Time (JIT) compiled.

## **Affected Versions**

All versions

## Solution

The Authenticated Users or <*SERVER NAME*>\Users group (which generally contains DOMAIN\Users group) must have the following permissions on the /BIN folder below the following path:

C:\inetpub\wwwroot\wss\VirtualDirectories\{Sitename80}

- Read & Execute
- List Folder Contents
- Read

Follow the procedure to grant the required permissions.

- 1. Open Windows Explorer and navigate to the /BIN directory of your Web application.
- 2. Right-click the folder, and select **Properties**.
- 3. Click the **Security** tab, and select **Edit**.
- 4. Click Add, and add the local server group Authenticated Users or *SERVER NAME*>\Users group (which generally contains DOMAIN\Users group).
- 5. Select the following permissions.

(**Note**: if you plan to add Everyone to the JBIN folder, only grant Read permission).

- Read & Execute
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- 6. Click **OK** to apply the new settings.
- 7. Refresh the Web page.

For additional information, see this article.