

## Error When Logging Out of Flowtime (SharePoint 2013)

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### Description

This information is relevant for environments with Windows-based authentication Flowtime on SharePoint 2013. When you log out of Flowtime, you receive the following error message.

Sorry, something went wrong.

ULS logs contain the following information.

```
Application error when access /_layouts/15/SignOut.aspx, Error=Exception of type 'System.ArgumentException' was thrown. Parameter name: encodedValue at Microsoft.SharePoint.Administration.Claims.SPClaimEncodingManager.DecodeClaimFromFormsSuffix(String encodedvalue).
```

### Cause

This is a known bug in SharePoint.

### Affected Versions

Versions

### Solution

1. Access IIS.
2. Expand **Sites > Flowtime > \_layouts > 15**.
3. Switch to **Content View**.
4. Locate the `signout.aspx` file.
5. Right-click `signout.aspx`, and select **Switch to Features View**.
6. Double-click **Authentication**.
7. Disable all options, except **Anonymous Authentication**.
8. Perform IISReset.

Repeat this procedure on every Flowtime server.