

Fetch/Return is Not Visible in ProcessTOGO

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Description

You do not have the option to fetch or return queued tasks in Process^{TOGO}.

Cause

You need to add additional configurations to the Process^{TOGO} configuration file.

Affected Versions

7.0 and later.

Solution

1. On the server where Process^{TOGO} is installed, access the `WorkflowExplorer.Mobile.config` file.
`C:\Program Files\PNMsoft\Shared Resources\Components\WorkflowExplorer\Config`
2. Add the following entry under the section and restart the Process^{TOGO} site.
The version should be the major product version that you have. For example, if you have Cora SeQuence v7.2, the version in the markup should be 7.0.0.0. If you have Cora SeQuence 8.1, the version in the markup should be 8.0.0.0.
