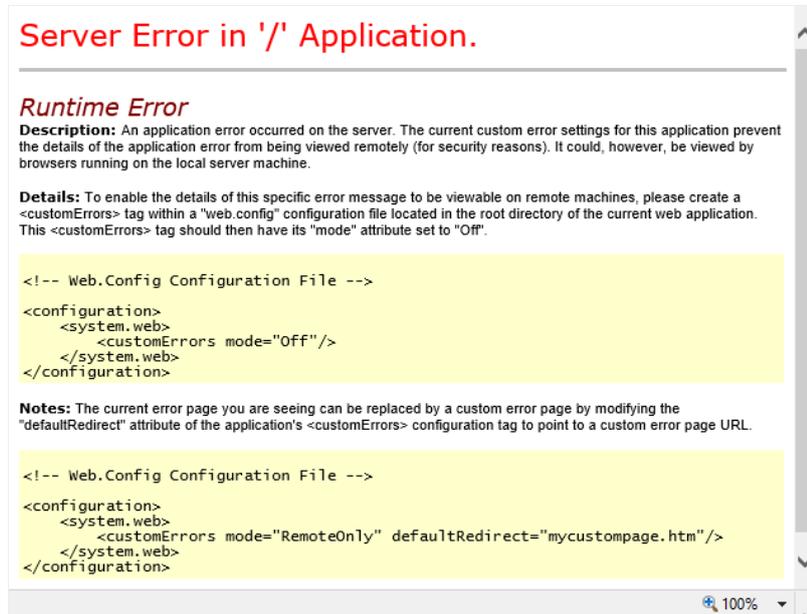


# Server Error in Application

Last Modified on 01/16/2018 7:21 am EST

## Description

When you access one of the Cora SeSequence sites, you receive the following error message.



**Server Error in '/' Application.**

**Runtime Error**

**Description:** An application error occurred on the server. The current custom error settings for this application prevent the details of the application error from being viewed remotely (for security reasons). It could, however, be viewed by browsers running on the local server machine.

**Details:** To enable the details of this specific error message to be viewable on remote machines, please create a <customErrors> tag within a "web.config" configuration file located in the root directory of the current web application. This <customErrors> tag should then have its "mode" attribute set to "Off".

```
<!-- Web.Config Configuration File -->
<configuration>
  <system.web>
    <customErrors mode="off"/>
  </system.web>
</configuration>
```

**Notes:** The current error page you are seeing can be replaced by a custom error page by modifying the "defaultRedirect" attribute of the application's <customErrors> configuration tag to point to a custom error page URL.

```
<!-- Web.Config Configuration File -->
<configuration>
  <system.web>
    <customErrors mode="RemoteOnly" defaultRedirect="mycustompage.htm"/>
  </system.web>
</configuration>
```

## Cause

Most likely, there is an error in the configuration.

## Affected Versions

All version.

## Solution

This is a generic ASP.NET error originating from IIS. It indicates there is an error, but for security purposes, does not specify the exact error. Follow this procedure to access the full error details.

1. Access the relevant `web.config` file.
2. Locate the tag, and change the value of *Mode* to **On**.
3. Reload the page.

After you fix the error, we recommend that you revert the value of *Mode* to **Off**.