Flowtime Does Not Display Properly on Mobile Devices

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Description

Flowtime site and forms load properly on desktop browsers, but do not load properly on mobile devices. Some common issues include:

- Missing Flowtime grids
- Missing CSS
- JavaScript is not running
- Remote debugging displays errors, such as:

> Refused to execute script from 'https://flowdev.mycompany.com/Shared%20Resources/js/jQuery/jQueryInclude.js' because its MIME type ('text/html') is not executable, and strict MIME type checking is enabled......
> Uncaught ReferenceError: $sq is not defined ....

Cause

SharePoint applies its own mobile view policy, which conflicts with Cora SeQuence behavior.

Affected Versions

All versions with Flowtime on SharePoint.

Solution

There are two solutions.

- Deactivate the Mobile View feature in SharePoint by navigating to **Flowtime** > **Site Settings** > **Manage site features** > **Locate Mobile Browser View** > **Deactivate**.
- For mobile device access, instead of using Flowtime, use Process^{TOGO}, which is a lighter runtime application designed specifically for mobile devices.