

Starting a Job Manually from the Administration Site Fails with ExAuthenticated User Expected Error

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Description

When you manually start a job from the Job Management page on the Administration site, the Job last run result returns as faulted. The Job History page shows the following error message.

History

Started	Duration	Result	Error Message
24/07/2017 15:51:18	00:00:01	Succeeded	
24/07/2017 13:49:55	00:00:00	Succeeded	
23/07/2017 13:49:55	00:00:00	Succeeded	
22/07/2017 13:49:54	00:00:01	Succeeded	
21/07/2017 13:49:53	00:00:00	Succeeded	
20/07/2017 13:49:53	00:00:01	Succeeded	
19/07/2017 22:50:30	00:00:00	Faulted	ExAuthenticatedUserExpected
18/07/2017 22:50:29	00:00:00	Faulted	ExAuthenticatedUserExpected



Cause

The Job Execution service is launched using the application pool user. If the application pool user is not a user in Cora SeQUENCE, the job fails.

Affected Versions

8.3.x and later

Solution

Add the Administration site application pool user as a valid Cora SeQUENCE user.