Cora SeQuence 8.6.1 Release Notes

Last Modified on 12/03/2018 8:03 am EST

29 August 2018

This is an update for Cora SeQuence v8.6, which includes product enhancements and resolved issues.

HotOperations enhancements

- Allow execution of "Assign" and "Assign and Fetch" commands without a team leader value For business operations that don't require team leaders, you can assign tasks using the built-in command activity. The assignment command executes even if the team leader property is null.
- View latest data on HotOperations boards A new refresh button on the Work Allocation (Operation Manager) and the Work Assignment (Team Leader) boards retrieves the latest data from the database.

Good Afternoon	Cora SeQuence		
New Process	Solution: Sales	Team: EMEA	
My Tasks 🛛 🚺			
Notifications 0		sla compliance base c \$2	
Processes I Started			2
Active Processes	\$		
Analytics	 UNALLOCATED WORK 	ALLOCATED WORK BY TEAMS	
Hot Operations		B WORKLOAD COST PER PERSON	1
		0% \$20	

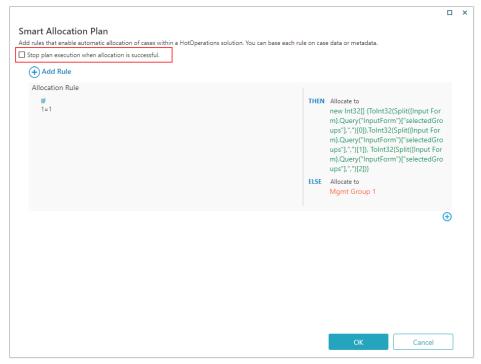
• Enhanced performance

The execution of the following HotOperations procedures has been optimized:

- Fetch
- Return
- Get team members tasks
- Get team leader task list

• Improved allocation plan behavior

The HotOperations plan execution stops validation of additional rules after the first successful allocation. The new behavior saves time and improves system performance.



You can apply the new option to existing allocation plans. The option is not selected by default.

• Display all tasks assigned to your team

Team Leaders can now view the tasks assigned to *all* their teams on the Task List page. In addition, the Task List page now includes a Team column.

Good Afternoon	COTO SeQuence Dashboard Work Assignment Task List
New Process	Solution: Customer Service Team: Platinum
My Tasks 🛛 🕕	All Open Assigned In Progress Completed Platnum
Notifications 0 Processes Started	Gold Gold Y Actions Y ID Y Created Y Task Y Die Date † Y Fetched By Y Assigned Y Stage Y Team

General enhancements

• Display emails with embedded attachments

A new property enables emails received with the email listener activity to display embedded attachments in the email body.

Use the following expression to embed attachments inline in the email

body: {EmailListener1}.Email.PreviewBodyHtml

• "Not Equal to" operator was added to the Stage filter

The "Not Equal to" operator was added to the Stage filter to help users retrieve items that are not in a specific stage. For example, users can easily find all the items that are not in the "pending" stage.

Sood Morning	Cora Dashboard Work Assignm	ent Task List
New Process	Solution: Customer Service	Equal to 🔻
My Tasks 📀	Open Assigned Unassigned In Progress Completed	Equal to Not Equal to
Notifications 0	Actions ▼ ID ▼ Created ▼ Task ▼ Due Date ↑ ▼ Fetched By Assigned	▼ Stage ↑ ▼ Team

• Differentiate Cora SeQuence environments with color

You can now add color and custom text to the administration ribbon to differentiate between your Cora SeQuence environments.

To apply a color and custom text, edit the following application variable keys:

• Color selection: Administration.Ribbon.EnvironmentColor

0	Text value:	Administration.Ribbon.EnvironmentText
0	Text value:	Administration.Ribbon.EnvironmentText

Cora Staging			Ο
▲ P _☉ Administration	Application Variables		⇒⊠ ≣
Analytics	Edit Key	Value	Delete
 Global Settings 	T	Ŧ	
Application Variables	Administration.Ribbon.EnvironmentColor	Blue	×
Connection Strings	Administration.Ribbon.EnvironmentText	Staging	×
Credentials	I 1 2 ▶ Page size: 10 ▼		2 items in 1 pages
CRM Connections	+ Add New Record		
Custom Message Types			
Email Templates			
External Service Consumers			
File Connections			
Global Variables			
HTTP Consumers			
In-Process Service Consume			

Breaking change

• **HotOperations**: To optimize database performance, filtering and sorting capabilities were removed from the **Assigned** column on the Team Leader's **Task List** page.

Resolved issues

- **Email Listener**: "InReplyTo" property is not accessible using expression. (Ticket #53724) Resolution: Email Activity view code has been modified to support the property type.
- **Global Variables**: Limitation on adding global variables to a workflow when there are more than 100 global variables defined in the environment. (Ticket #53436) Resolution: Global Variables wizard loading logic has been changed.
- **Analytics filters:** Filter definition is not saved when editing the filters multiple times and the query is of type Stored Procedure.

Resolution: Added order by to the list of parameters in the filter wizard.

- **Analytics filters**: Combo box filter displays "undefined" value when there are more than two combo box filters connected to tiles with different queries. (ticket 53728) Resolution: Code was fixed.
- **API**: Missing backward compatibility to TaskInstance object. Resolution: Task Instance object ref has been fixed.
- **App Studio**: 404 error occurs when trying to edit the workflow for sub workflow activity. Resolution: Fixed new window host name.
- **HotOperations Portal:** Navigation page URLs are fixed to HotOperations folder. Resolution: Change values to be relative to the folder.

Update steps

Updating from v8.6.

- 1. Back up the Cora SeQuence database.
- 2. Copy the JS files under **Shared Resources\Components\DataStreams\js** to a temporary location.
- 3. Download the ZIP file, and extract it.
- 4. Open the **DB Scripts** folder, and then run these scripts on your Cora SeQuence database in the following order:
 - a. PatchSynchronization.sql
 - b. PatchSynchronization_Data.sql
- 5. Right click Microsoft.Web.XmlTransform.dll , and select **Properties**.

- 6. Do one of the following:
 - If the General tab displays a security message (see below), select **Unblock**, and then click **OK**.

Microsoft.Web.XmlTransform.dll Properties				×	
General Digita	l Signatures	Security	Details	Previous Version	ons
Sig.	Microsoft.W	/eb.XmlTra	insform.dl		
Type of file:	Type of file: Application extension (.dll)				
Opens with:	Unknown ap	plication		Change	
Location:	C:\Users\mi	ckeyc\Do	wnloads\	8.6.1.1\8.6.1.1	
Size:	84.7 KB (86,	776 bytes))		
Size on disk:	88.0 KB (90,	112 bytes))		
Created:	Created: Monday, April 16, 2018, 12:18:48 PM				
Modified:	Modified: Today, October 7, 2018, 4 hours ago				
Accessed:	Monday, Apr	ril 16, 2018	8, 12:18:4	8 PM	
Attributes:	Read-on	y 🗌 Hi	dden	Advanced	i
Security:	Security: This file came from another computer and might be blocked to help protect this computer.				t -
		OI	K	Cancel	Apply

- If the security message is not displayed, click **Cancel**.
- 7. Run SequencePatcher.ps1 file as Administrator on the Cora SeQuence Flowtime and Administration servers.
 - a. Right click SequencePatcher.ps1 , and then select Run with PowerShell.

Rollback steps (in case of failure)

- 1. Restore the Cora SeQuence database to previous state.
- 2. Return the JS files.

NOTE: If you are running a Cora SeQuence version earlier than v8.6, you need to install v8.6 before you run the v8.6.1 update.

Heads up!

Cora SeQuence V8.8 will support Microsoft SQL Server 2014 SP1 and later only. Details to come in the next releases.