Application Variables

Last Modified on 07/21/2026 12:41 pm EDT

Starting with V11.1, Cora Orchestration has been renamed to Orchestration AI.

V11.1 and later

Overview

Following is the list of the application variables available in Cora SeQuence. For these application variables, a key and its value is defined in the Application Variables table on Admin console, and the key is then used in Cora SeQuence expressions.
For details, see the this article.

Different application variables are defined in the system for different settings explained in the below sections.

All workflow execution engines

Key	Type	Description	Value	Version
System.Persistence.ForceDefaultMode	Boolean	Forces the default persistence mode regardless of the workflow configuration.	• True • False (default)	10.8

Organizational settings

Key	Type	Description	Value	Version
Administration.Instrumentation.ExternalToolName	Text	Enables you to add the name of the third-party tool you want to use to view logs. By default, the EventViewer opens the logs in Cora Orchestration.	Third-party tool name. For example, DataDog	10.3
Administration.Instrumentation.ExternalToolUrl	Text	Enables you to set the URL of the third-party tool you want to use to view logs.	Tool URL (that will open in a new tab in browser).	10.3

Key	Type	Description	Value	Version
Administration.Organization.Tree.PageSize	Numeric/Integer	Specifies the number of: • Groups displayed by default. • Groups that load when user clicks **Load more**.	• 20 (default) • 0: displays all groups, without "Load more"	9.0–10.x
Administration.Organization.Tree.Visible	Boolean	Hides or shows the organizational structure on the Organization Management page.	• True (default) • False	9.0–10.x
Administration.Ribbon.EnvironmentColor	Text	Enables you to customize the color of the Administration ribbon. For details, see the **Differentiate Cora SeQuence environments with color** enhancement in the Cora SeQuence 8.6.1 Release Notes.	ed7b87	8.6.1–10.x
Administration.Ribbon.EnvironmentText	Text	Enables you to add custom text to the Administration ribbon. For details, see the **Differentiate Cora SeQuence environments with color** enhancement in the Cora SeQuence 8.6.1 Release Notes.	Dev	8.6.1–10.x

Background Runtime Service

These application variables determine batch size, number of instances in batches, and the delay after which aborted instances are moved to closed tables.
For details, see this article.

Key	Type	Description	Value	Version
BRS.MoveToClosed.AbortedWorkflowInstancesRetentionDelayInDays	Numeric/Integer	Delay in moving aborted instances to closed tables.	7 (default)	9.5–10.x
BRS.MoveToClosed.BatchSize	Numeric/Integer	Determines the number of instances that are moved in every batch.	100 (default)	9.0–10.x
BRS.MoveToClosed.NumberOfBatchesInOneCycle	Numeric/Integer	Maximum number of batches that run in a single service cycle run.	10 (default)	9.0–10.x

Job Execution Services (JES)

These variable determine various settings defined through JES.
For details, see this article.

Key	Type	Description	Value	Version
JES.EmailSender.DelaySendOfMessagesInQueueBySeconds	Numeric/Integer	Delay the email send out time. **NOTE** Decimal values are not allowed.	0-30 sec	10.5

Case management settings

Key	Type	Description	Value	Version
Portal.Forms.Conversations.HideOptionCancelSend	Boolean	Hides or shows the "Cancel Send" option, in the Conversations, for items in status "in queue".	• False (default): Shows the option. • True: Hides the option.	10.7.2

Key	Type	Description	Value	Version
Portal.HotOperations.TeamMember.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the Team Members' *Cases assigned to me* and *Cases in queues* task lists.	• 25 (default) • 200 (maximum)	10.7
Portal.HotOperations.GroupListWidth	Numeric/Integer	Maximum width of a combo box.	400px (default)	10.4
Portal.HotOperations.GroupPathLength	Numeric/Integer	Maximum number of characters that will appear in a drop down.	n (no max limit)	10.4
Portal.HotOperations.HideDefaultDashboards	Boolean	Hides or shows the default dashboards in the portal.	• True - to hide the default dashboards. • False (default) - to show the default dashboards.	10.3.1
Portal.HotOperations.TeamLeader.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the Team Leader tasks list.	• 25 (default) • 200 (maximum ***for V10.7 onwards***) • 100 (maximum ***for versions previous to V10.7***)	10.7, 9.7.2–10.x

Key	Type	Description	Value	Version
Portal.HotOperations.OpsManager.MaxSelectionSize	Numeric/Integer	Maximum number of cases that can be selected for multiple actions to be performed in the Operation Manager cases list.	• 25 (default) • 200 (maximum ***for V10.7 onwards***) • 100 (maximum ***for versions previous to V10.7***)	10.7, 9.7.2–10.x
Portal.HotOperations.Board.ShowBucketNumberOfCases	Boolean	Hides or shows the number of cases per allocation work bucket in the HotOperations Work Allocation Board for Operations Managers. For details, see this article.	• True (default) - to show the property. • False - to hide the property.	9.2–10.x
Portal.HotOperations.Board.ShowBucketCost	Boolean	Hides or shows the Cost Per Person field in the HotOperations Work Allocation Board for Operations Managers. For details, see this article.	• True (default) - to show the field. • False - to hide the field.	9.2–10.x
Portal.HotOperations.Grid.TileTemplate.OpsManager	Text	Prevents losing any changes made to the tile display templates on system upgrade. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.HotOperations.Grid.ExpandedTileTemplate.OpsManager				
Portal.HotOperations.Grid.TileTemplate.TeamLeader				
Portal.HotOperations.Grid.ExpandedTileTemplate.TeamLeader				
Portal.HotOperations.Grid.TileTemplate.TeamMember				
Portal.HotOperations.Grid.ExpandedTileTemplate.TeamMember				

Key	Type	Description	Value	Version
Portal.HotOperations.TeamMember.SolutionsMenuId	Text	Determines the menu to which the solutions' task list will be added.	Menu Id	9.2–9.x
Portal.HotOperations.TeamMember.DefaultPage	Text	Determines the Team Member's default task list page of a solution under My Tasks.	URL	9.2–9.x
Portal.HotOperations.TeamMember.EnableGroupFilter	Boolean	Enables the Team Filter feature for Team Members, thus allowing them to filter their tasks by team.	• True • False	9.1–10.x
Portal.HotOperations.TeamLeader.EnableSetImportance	Boolean	Enables the Team Leaders to change the Task importance.	• True • False (default)	8.7–10.x
Portal.HotOperations.TeamMember.EnableSetImportance	Boolean	Enables the Team Members to change the Task importance.	• True • False (default)	8.7–10.x
Portal.HotOperations.Board.BucketTileTemplate.OpsManager	Text	Enables the Operations Manager to customize the data and style that displays to HotOperations users by modifying `default.html` file. For details, see this article .	~/Shared Resources/Components/HotOperations/Flowtime/Templates/OpsManager/default.html (default)	8.6–10.x
Portal.HotOperations.Board.BucketTileTemplate.TeamLeader	Text	Enables the Team Leader to customize the data and style that displays to HotOperations users by modifying `default.html` file. For details, see this article .	~/Shared Resources/Components/HotOperations/Flowtime/Templates/TeamLeader/default.html (default)	8.6–10.x

Key	Type	Description	Value	Version
Portal.HotOperations.Board.ShowBucketCost	Boolean	Hides or shows the Cost Per Person in the HotOperations Work Allocation board for Operations Managers. For details, see this article .	• True (default) - to show this property. • False - to hide this property.	8.7–10.x
Portal.HotOperations.Board.ShowBucketUtilization	Boolean	Hides or shows the Workload in the HotOperations Work Allocation board for Operations Managers. For details, see this article .	• True (default) - to show this property. • False - to hide this property.	8.7–10.x
Portal.HotOperations.Board.TeamLeader.DefaultView	Text	Enables focused view for Team Leader Dashboard.	• All • Focused	8.6–10.x
Portal.HotOperations.OpsManager.DefaultPage	Text	Enables the Operations Manager to set the HotOperations default page to a custom page of their choice. For details, see this article .	~/HotOperations/OpsManager/CasesList.aspx	8.6–9.x
Portal.HotOperations.TeamLeader.DefaultPage	Text	Enables the Team Leader to set the HotOperations default page to a custom page of their choice. For details, see this article .	~/HotOperations/OpsManager/TaskList.aspx	8.6–9.x

Portal settings

Key	Type	Description	Value	Version

Key	Type	Description	Value	Version
Portal.UI.TabCaption	text	Rename the portal app in the browser page title for improved branding flexibility.	• portal name (max 50 characters)	11.2
Portal.Components.Grid.MaxExportLimit	Numeric/Integer	Maximum export limit from the portal grids. Use lower limit for heavy data exports to avoid system performance issues.	• 20000 (default)	11.2
UI.Grid.TileTemplate.GroupsPerTile	Numeric/Integer	Number of groups in a tile.	• 3 (default and maximum) • 1 (minimum)	11.2
UI.Grid.TileTemplate.ItemsPerGroup	Numeric/Integer	Number of items per group in a tile.	• 3 (default) • 1 (minimum)	11.2
Portal.Components.Grid.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the portal process grids, notifications list and tasks list.	• 25 (default) • 200 (maximum)	10.7
Forms.Controls.FileUploadMaxSizeBytes	Numeric/Integer	Enables the user to check the max file size allowed to be uploaded. This limit is checked after the file is selected and before the file upload is started by the form controls FileUpload, AsyncFileUpload, AttachmentsView.	• n • 20,480,000 (20 MB) (default) If value is 0 or (blank), then the upload file size is unlimited.	10.6
Portal.Components.ShowRecentWorkItems	Boolean	Enables the user to search and view recent work items in the portal, and search a case with case title.	• True (default) • False	10.6

Key	Type	Description	Value	Version
Portal.Components.Grid.DefaultOpenAction	Text	Sets the operation to be performed on clicking a task in a grid. Is valid for the following grids: • Cases assigned to me • Cases in Queue • My Tasks	• OpenAndFetch (default) • Open	10.5
Portal.DefaultProcessPageGuid	Text	Sets the sub menu that correlates to the workflow space guid as the default process page.	WorkflowSpace guid	10.5
Portal.Forms.Topbar.ShowMenu	Boolean	Enables the user to hide or show the vertical ellipsis menu from the top bar of the case details page.	• True (default) • False	10.5
Portal.Substitution	Boolean	Enables substitution functionality for users to set substitute user(s) for themselves.	• True • False (default)	10.4.1
Portal.Substitution.Roles	Text	Sets the roles, members of which can add and enable substitute users for other members of their team.	List of roles Default is Group Manager, Team Leader.	10.4.1
Portal.Components.Grid.AutoRefreshTime	Numeric/Integer	Number of minutes after which the portal grids will auto refresh.	1 minute (default)	10.4
Portal.DefaultSolutionName	Text	Sets the default solution that will appear when user signs in to the portal.	Solution name	10.3.1

Key	Type	Description	Value	Version
Portal.HideCoraOrchestrationSolution	Boolean	Hides or shows the CoraOrchestration solution from the solution list in the portal.	• True - to hide the CoraOrchestration solution. • False (default) - to show the CoraOrchestration solution in the list.	10.3.1
Portal.Azure.ApplicationInsights.InstrumentationKey	Text	Enables the user to connect to and use Azure Application Insights.	Instrumentation Key	10.3
Portal.Components.Grid.PageSize	Numeric/Integer	Enables the user to enter the full-screen mode in the portal to maximize the page view.	• 50 (default)	10.3
Portal.Forms.Conversations.IsModal	Boolean	Enables the user to access the case in the background.	• True • False	10.3
Portal.Components.Workflows.Categories	Boolean	Displays the categories on workflows page.	• True (default) • False	10.2
Portal.Navigation.LastLocation	Boolean	Enables the user to land in the portal on the same page where they left in their previous session.	• True (default) • False	10.2
Portal.Components.ToastNotifications.Duration	Numeric/Integer	Number of seconds for which the toast notification will last.	• 4 sec (default)	10.2
Portal.Session.WarningCountdownTime	Numeric/Integer	Displays the session timeout warning in the set number of minutes before session timeout.	• n minutes	10.2

Key	Type	Description	Value	Version
Portal.Links.ContactUs	Text	Adds Contact Us link to Flowtime.	• URL of an external page. • Path to Contact Us page in Cora SeQuence ~/SequenceForms/wf/WFSpace/WFName/FormName/ViewName.ascx	9.6–10.x
Portal.Links.PrivacyPolicy	Text	Adds Privacy Policy link to Flowtime.	• URL of an external page • Path to Privacy Policy page in Cora SeQuence ~/SequenceForms/wf/WFSpace/WFName/FormName/ViewName.ascx	9.6–10.x

Grid settings

Set the path to the customized tile view.

Key	Type	Description	Value	Version

Key	Type	Description	Value	Version
Portal.Grid.TileTemplate.SearchResults Portal.Grid.ExpandedTileTemplate.SearchResults	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the search results grid. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.Grid.TileTemplate.ProcessTasks Portal.Grid.ExpandedTileTemplate.ProcessTasks	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the tasks page. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.Grid.TileTemplate.ProcessInstances Portal.Grid.ExpandedTileTemplate.ProcessInstances	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the process page tile view. **NOTE** For V10.x: Go to **All Cases > Select a specific workflow template > Select tile view**	Path to the file location	9.2–10.x

Key	Type	Description	Value	Version
Portal.Grid.TileTemplate.UserInstances	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the Cases I Started page tile view.	Path to the file location	9.2–10.x
Portal.Grid.ExpandedTileTemplate.UserInstances				

Archive database

Initiate purging of the marked personal data while archiving.

Key	Type	Description	Value	Version
JES.Archiving.PurgePiiDuringArchiving	Boolean	Initiates column purging of the marked personal data. For details, see this article.	• False: default, moves the personal data to the archive database. • True: purges all the personal data columns while moving them to the archive database.	9.7–9.x

V9.x - V10.x

Overview

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For details, see the this article.

Different application variables are defined in the system for different settings explained in the below sections.

All workflow execution engines

Key	Type	Description	Value	Version

Key	Type	Description	Value	Version
System.Persistence.ForceDefaultMode	Boolean	Forces the default persistence mode regardless of the workflow configuration.	• True • False (default)	10.8

Organizational settings

Key	Type	Description	Value	Version
Administration.Instrumentation.ExternalToolName	Text	Enables you to add the name of the third-party tool you want to use to view logs. By default, the EventViewer opens the logs in Cora Orchestration.	Third-party tool name For example, DataDog	10.3
Administration.Instrumentation.ExternalToolUrl	Text	Enables you to set the URL of the third-party tool you want to use to view logs.	Tool URL (that will open in a new tab in browser)	10.3
Administration.Organization.Tree.PageSize	Numeric/Integer	Specifies the number of: • Groups displayed by default. • Groups that load when user clicks **Load more**.	• 20 (default) • 0: displays all groups, without "Load more"	9.0–10.x
Administration.Organization.Tree.Visible	Boolean	Hides or shows the organizational structure on the Organization Management page.	• True (default) • False	9.0–10.x

Key	Type	Description	Value	Version
Administration.Ribbon.EnvironmentColor	Text	Enables you to customize the color of the Administration ribbon. For details, see the **Differentiate Cora SeQuence environments with color** enhancement in the Cora SeQuence 8.6.1 Release Notes.	ed7b87	8.6.1–10.x
Administration.Ribbon.EnvironmentText	Text	Enables you to add custom text to the Administration ribbon. For details, see the **Differentiate Cora SeQuence environments with color** enhancement in the Cora SeQuence 8.6.1 Release Notes.	Dev	8.6.1–10.x

Background Runtime Service

These application variables determine batch size, number of instances in batches, and the delay after which aborted instances are moved to closed tables.
For details, see this article.

Key	Type	Description	Value	Version
BRS.MoveToClosed.AbortedWorkflowInstancesRetentionDelayInDays	Numeric/Integer	Delay in moving aborted instances to closed tables.	7 (default)	9.5–10.x
BRS.MoveToClosed.BatchSize	Numeric/Integer	Determines the number of instances that are moved in every batch.	100 (default)	9.0–10.x
BRS.MoveToClosed.NumberOfBatchesInOneCycle	Numeric/Integer	Maximum number of batches that run in a single service cycle run.	10 (default)	9.0–10.x

Job Execution Services (JES)

These variable determine various settings defined through JES.
For details, see this article.

Key	Type	Description	Value	Version
JES.EmailSender.DelaySendOfMessagesInQueueBySeconds	Numeric/Integer	Delay the email send out time. **NOTE** Decimal values are not allowed.	0-30 sec	10.5

Case management settings

Key	Type	Description	Value	Version
Portal.Forms.Conversations.HideOptionCancelSend	Boolean	Hides or shows the "Cancel Send" option, in the Conversations, for items in status "in queue".	• False (default): Shows the option. • True: Hides the option.	10.7.2
Portal.HotOperations.TeamMember.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the Team Members' *Cases assigned to me* and *Cases in queues* task lists.	• 25 (default) • 200 (maximum)	10.7
Portal.HotOperations.GroupListWidth	Numeric/Integer	Maximum width of a combo box.	400px (default)	10.4
Portal.HotOperations.GroupPathLength	Numeric/Integer	Maximum number of characters that will appear in a drop down.	n (no max limit)	10.4

Key	Type	Description	Value	Version
Portal.HotOperations.HideDefaultDashboards	Boolean	Hides or shows the default dashboards in the portal.	• True - to hide the default dashboards. • False (default) - to show the default dashboards.	10.3.1
Portal.HotOperations.TeamLeader.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the Team Leader tasks list.	• 25 (default) • 200 (maximum ***for V10.7 onwards***) • 100 (maximum ***for versions previous to V10.7***)	10.7, 9.7.2–10.x
Portal.HotOperations.OpsManager.MaxSelectionSize	Numeric/Integer	Maximum number of cases that can be selected for multiple actions to be performed in the Operation Manager cases list.	• 25 (default) • 200 (maximum ***for V10.7 onwards***) • 100 (maximum ***for versions previous to V10.7***)	10.7, 9.7.2–10.x
Portal.HotOperations.Board.ShowBucketNumberOfCases	Boolean	Hides or shows the number of cases per allocation work bucket in the HotOperations Work Allocation Board for Operations Managers. For details, see this article.	• True (default) - to show the property. • False - to hide the property.	9.2–10.x

Key	Type	Description	Value	Version
Portal.HotOperations.Board.ShowBucketCost	Boolean	Hides or shows the Cost Per Person field in the HotOperations Work Allocation Board for Operations Managers. For details, see this article.	• True (default) - to show the field. • False - to hide the field.	9.2–10.x
Portal.HotOperations.Grid.TileTemplate.OpsManager	Text	Prevents losing any changes made to the tile display templates on system upgrade. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.HotOperations.Grid.ExpandedTileTemplate.OpsManager				
Portal.HotOperations.Grid.TileTemplate.TeamLeader				
Portal.HotOperations.Grid.ExpandedTileTemplate.TeamLeader				
Portal.HotOperations.Grid.TileTemplate.TeamMember				
Portal.HotOperations.Grid.ExpandedTileTemplate.TeamMember				
Portal.HotOperations.TeamMember.SolutionsMenuId	Text	Determines the menu to which the solutions' task list will be added.	Menu Id	9.2–9.x
Portal.HotOperations.TeamMember.DefaultPage	Text	Determines the Team Member's default task list page of a solution under My Tasks.	URL	9.2–9.x
Portal.HotOperations.TeamMember.EnableGroupFilter	Boolean	Enables the Team Filter feature for Team Members, thus allowing them to filter their tasks by team.	• True • False	9.1–10.x
Portal.HotOperations.TeamLeader.EnableSetImportance	Boolean	Enables the Team Leaders to change the Task importance.	• True • False (default)	8.7–10.x

Key	Type	Description	Value	Version
Portal.HotOperations.TeamMember.EnableSetImportance	Boolean	Enables the Team Members to change the Task importance.	• True • False (default)	8.7–10.x
Portal.HotOperations.Board.BucketTileTemplate.OpsManager	Text	Enables the Operations Manager to customize the data and style that displays to HotOperations users by modifying `default.html` file. For details, see this article .	~/Shared Resources/Components/HotOperations/Flowtime/Templates/OpsManager/default.html (default)	8.6–10.x
Portal.HotOperations.Board.BucketTileTemplate.TeamLeader	Text	Enables the Team Leader to customize the data and style that displays to HotOperations users by modifying `default.html` file. For details, see this article .	~/Shared Resources/Components/HotOperations/Flowtime/Templates/TeamLeader/default.html (default)	8.6–10.x
Portal.HotOperations.Board.ShowBucketCost	Boolean	Hides or shows the Cost Per Person in the HotOperations Work Allocation board for Operations Managers. For details, see this article .	• True (default) - to show this property. • False - to hide this property.	8.7–10.x
Portal.HotOperations.Board.ShowBucketUtilization	Boolean	Hides or shows the Workload in the HotOperations Work Allocation board for Operations Managers. For details, see this article .	• True (default) - to show this property. • False - to hide this property.	8.7–10.x
Portal.HotOperations.Board.TeamLeader.DefaultView	Text	Enables focused view for Team Leader Dashboard.	• All • Focused	8.6–10.x

Key	Type	Description	Value	Version
Portal.HotOperations.OpsManager.DefaultPage	Text	Enables the Operations Manager to set the HotOperations default page to a custom page of their choice. For details, see this article .	~/HotOperations/OpsManager/CasesList.aspx	8.6–9.x
Portal.HotOperations.TeamLeader.DefaultPage	Text	Enables the Team Leader to set the HotOperations default page to a custom page of their choice. For details, see this article .	~/HotOperations/OpsManager/TaskList.aspx	8.6–9.x

Portal settings

Key	Type	Description	Value	Version
Portal.Components.Grid.MaxSelectionSize	Numeric/Integer	Maximum number of tasks that can be selected for multiple actions to be performed in the portal process grids, notifications list and tasks list.	• 25 (default) • 200 (maximum)	10.7
Forms.Controls.FileUploadMaxSizeBytes	Numeric/Integer	Enables the user to check the max file size allowed to be uploaded. This limit is checked after the file is selected and before the file upload is started by the form controls FileUpload, AsyncFileUpload, AttachmentsView.	• n • 20,480,000 (20 MB) (default) If value is 0 or (blank), then the upload file size is unlimited.	10.6

Key	Type	Description	Value	Version
Portal.Components.ShowRecentWorkItems	Boolean	Enables the user to search and view recent work items in the portal, and search a case with case title.	• True (default) • False	10.6
Portal.Components.Grid.DefaultOpenAction	Text	Sets the operation to be performed on clicking a task in a grid. Is valid for the following grids: • Cases assigned to me • Cases in Queue • My Tasks	• OpenAndFetch (default) • Open	10.5
Portal.DefaultProcessPageGuid	Text	Sets the sub menu that correlates to the workflow space guid as the default process page.	WorkflowSpace guid	10.5
Portal.Forms.Topbar.ShowMenu	Boolean	Enables the user to hide or show the vertical ellipsis menu from the top bar of the case details page.	• True (default) • False	10.5
Portal.Substitution	Boolean	Enables substitution functionality for users to set substitute user(s) for themselves.	• True • False (default)	10.4.1
Portal.Substitution.Roles	Text	Sets the roles, members of which can add and enable substitute users for other members of their team.	List of roles Default is Group Manager, Team Leader.	10.4.1
Portal.Components.Grid.AutoRefreshTime	Numeric/Integer	Number of minutes after which the portal grids will auto refresh.	1 minute (default)	10.4
Portal.DefaultSolutionName	Text	Sets the default solution that will appear when user signs in to the portal.	Solution name	10.3.1

Key	Type	Description	Value	Version
Portal.HideCoraOrchestrationSolution	Boolean	Hides or shows the CoraOrchestration solution from the solution list in the portal.	• True - to hide the CoraOrchestration solution. • False (default) - to show the CoraOrchestration solution in the list.	10.3.1
Portal.Azure.ApplicationInsights.InstrumentationKey	Text	Enables the user to connect to and use Azure Application Insights.	Instrumentation Key	10.3
Portal.Components.Grid.PageSize	Numeric/Integer	Enables the user to enter the full-screen mode in the portal to maximize the page view.	• 50 (default)	10.3
Portal.Forms.Conversations.IsModal	Boolean	Enables the user to access the case in the background.	• True • False	10.3
Portal.Components.Workflows.Categories	Boolean	Displays the categories on workflows page.	• True (default) • False	10.2
Portal.Navigation.LastLocation	Boolean	Enables the user to land in the portal on the same page where they left in their previous session.	• True (default) • False	10.2
Portal.Components.ToastNotifications.Duration	Numeric/Integer	Number of seconds for which the toast notification will last.	• 4 sec (default)	10.2
Portal.Session.WarningCountdownTime	Numeric/Integer	Displays the session timeout warning in the set number of minutes before session timeout.	• n minutes	10.2

Key	Type	Description	Value	Version
Portal.Links.ContactUs	Text	Adds Contact Us link to Flowtime.	• URL of an external page. • Path to Contact Us page in Cora SeQuence ~/SequenceForms/wf/WFSpace/WFName/FormName/ViewName.ascx	9.6–10.x
Portal.Links.PrivacyPolicy	Text	Adds Privacy Policy link to Flowtime.	• URL of an external page • Path to Privacy Policy page in Cora SeQuence ~/SequenceForms/wf/WFSpace/WFName/FormName/ViewName.ascx	9.6–10.x

Grid settings

Set the path to the customized tile view.

Key	Type	Description	Value	Version

Key	Type	Description	Value	Version
Portal.Grid.TileTemplate.SearchResults Portal.Grid.ExpandedTileTemplate.SearchResults	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the search results grid. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.Grid.TileTemplate.ProcessTasks Portal.Grid.ExpandedTileTemplate.ProcessTasks	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the tasks page. For details, see this article.	Path to the file location. For example, the path to the template of the Team Member grid: [rootfolder]\CoraSeQuence\Flowtime\Shared Resources\Components\HotOperations\Flowtime\Templates\TeamMember\MYgrid-tile.html	9.2–10.x
Portal.Grid.TileTemplate.ProcessInstances Portal.Grid.ExpandedTileTemplate.ProcessInstances	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the process page tile view. **NOTE** For V10.x: Go to **All Cases > Select a specific workflow template > Select tile view**	Path to the file location	9.2–10.x

Key	Type	Description	Value	Version
Portal.Grid.TileTemplate.UserInstances	Text	Indicates the path to the custom layout of a collapsed/expanded tile in the Cases I Started page tile view.	Path to the file location	9.2–10.x
Portal.Grid.ExpandedTileTemplate.UserInstances				

Archive database

Initiate purging of the marked personal data while archiving.

Key	Type	Description	Value	Version
JES.Archiving.PurgePiiDuringArchiving	Boolean	Initiates column purging of the marked personal data. For details, see this article.	• False: default, moves the personal data to the archive database. • True: purges all the personal data columns while moving them to the archive database.	9.7–9.x