## **Create Client Properties View**

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In Cora OpsManager V3.0 and above, to create client properties view, you need to create a workflow with a form activity. In the form activity, create views and a UACT table per each client properties view.

For each client property, create a view and a read-only view with the following names:

- View: refers to the name of the edit view.
- ViewRO (no space!): refers to the name of the read-only view.

In the RO view, paste the following lines:

<sq8:DataSource runat="server" ID="CustomViewsDataSource" QueryName="CustomViews" Where="fldMasterIWfld"> d == @fldMasterIWfld">

< Where Parameters >

<sq:ExpressionParameter Expression='TryElse(wf.MasterWorkflowInstanceId, ToInt64(rt.HttpRequest["CaseId"]))' N ame="fldMasterIWfld"></sq:ExpressionParameter> </WhereParameters>

</sq8:DataSource>

Go to Application Variables, and edit *CoraOpsManager.ClientPropertiesDetails*. Set the path of the view in the following format:

<WF Name>/<Activity of Views Name>

To be able to copy the fields values from manual case creation to the main case, you need to update the master workflow in the UACT view.

To do so:

- 1. On Admin console, go to Workflows > All Workflows.
- 2. Duplicate the ICM Copy Custom Data Example workflow.
- 3. Duplicate the stored procedure that is displayed in the Copy Data activity.
- 4. Add a section per each UACT that you have created. Each view should have its own UACT.
- 5. Go to Lookup Tables > ICM Data Model > PlatformConfig, and in ICM Copy Custom Data Example workflow ID paste your duplicated workflow ID.