

# SQL Tables in Cora OpsManager

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[Previous to V3.0](#)

## SQL Tables in Cora OpsManager

Following are the SQL tables you need to know before modifying or creating new report/dashboard object:

Table	Description	Table Name
Cases Details Table	Current case status and more info.	UACT31fad8982d3446c79f83c3f7fbde3441
Closed Cases View	For each Closed or Pending Closure case, the close date and the user who closed the case. Available from version 1.7.	vw_OpsCenter_BI_ClosedCases
Status History Log	For each case, what is the status history, i.e. who changed the status and when.	UACT1eb8ce0f0566496c8be117f9e0f19d7b
Statuses Table	Cases statuses codes and names.	UTCMB8230dbb471b54872b8beb67bdd7c463c
Category Table	Cases category codes and names.	UTCMBfb0df735ae3e4715a3c0b28953bb586e
Types Table	Cases type codes per category and type names.	UTCMB6d55c1086e1c4a3ba8a19a321c89f8bc
Sub Types Table	Cases sub types codes per type and sub type names.	UTCMBE96dd72769b049dcaee9c705acb96e2d
Priorities Table	Cases priorities code and names.	UTCMB327e788a1ee6456eba43bda317e3ac24
Case Audit Table	Audit details for each case.	UACTa79fc0da0d83440aaae1941a68959c0f
Tasks Table	Tasks details per case.	USLf197425dadd5446a95fab04374f91784_Tasks
Tasks Assigned To Employees	For each case, who are the employees working on it.	USLf197425dadd5446a95fab04374f91784_TaskEmployeeAssignments
Allocated Cases	For each case, to which group it has been allocated.	USLf197425dadd5446a95fab04374f91784_AllocatedCases
QA Table	Case that has been sent to QA, and its results.	UACT9bd6705efa414c47b5f377bc31cfa019
Case Attachments Table	All attachments information per case.	UACT6e0fd6cfcfb564f5bb9ed12bf15840bc7
Reasons Table	Reason codes and Reason text.	UTCMBdc32b2249b7f416bab328def86b3fd3f

[V3.0 and later](#)

## SQL Tables in Cora OpsManager

Following are the SQL tables you need to know before modifying or creating new report/dashboard object:

Table	Description	Table Name
Case Details Table	Current case status and more info	UACT31fad8982d3446c79f83c3f7fbde3441

Table	Description	Table Name
Closed Cases View	For each Closed or Pending Closure case, brings the close date and the user who closed the case – Available from version 1.7	vw_CoraOps_BI_ClosedCases
Status History Log	For each case, what is the statuses history - who change the status and when	UACT1eb8ce0f0566496c8be117f9e0f19d7b
Statuses Table	Lookup table - Case status codes and names	UTCMB8230dbb471b54872b8beb67bdd7c463c
Category Table	Lookup table - Case category codes and names	UTCMBfb0df735ae3e4715a3c0b28953bb586e
Types Table	Lookup table - Case type codes per category and type names	UTCMB6d55c1086e1c4a3ba8a19a321c89f8bc
Sub Types Table	Lookup table - Case sub type codes per type and sub type names	UTCMBE96dd72769b049dcaee9c705acb96e2d
Priorities Table	Lookup table - Case priority codes and names	UTCMB327e788a1ee6456eba43bda317e3ac24
Case Audit Table	Audit details for each case	UACTa79fc0da0d83440aaae1941a68959c0f
Cases Table	All cases per solution	<ul style="list-style-type: none"> <li>• tblSolutionCases</li> <li>• tblSolutionCasesClosed</li> <li>• view_CoraOps_SolutionCases_All</li> </ul>
Allocated Cases	For each case, to which group it has been allocated	<ul style="list-style-type: none"> <li>• tblAllocatedSolutionCases</li> <li>• tblAllocatedSolutionCasesClosed</li> <li>• view_CoraOps_AllocatedSolutionCases_All</li> </ul>
Tasks Tables	Task details per case	<ul style="list-style-type: none"> <li>• tblSolutionTasks</li> <li>• tblSolutionTasksClosed</li> <li>• view_CoraOps_tblSolutionTasks_All</li> </ul>

<b>Table</b>	<b>Description</b>	<b>Table Name</b>
Assigned Tasks	Task assignment per case and solution	<ul style="list-style-type: none"> <li>• tblAllocatedSolutionTasks</li> <li>• tblAllocatedSolutionTasksClosed</li> <li>• view_CoraOps_AllocatedSolutionTasks_AI</li> </ul>
QA Table	Cases that have been sent to QA, and their QA results	UACT9bd6705efa414c47b5f377bc31cfa019
Case Attachments Table	All attachments information per case	UACT6e0fd6cfc564f5bb9ed12bf15840bc7
Messages Table	All messages related to each case	UACT6a7a37e1014b49f09784fe73ab50aead
Reasons Table	Reason codes and text	UTCMBdc32b2249b7f416bab328def86b3fd3f