## **View Notifications**

Last Modified on 09/21/2020 4:36 am EDT

## V3.1 and later

The Notifications menu in the left panel displays the Case reminders and automatic alerts set by you. These notifications are read only so, you can open, read and close them.

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Task Management	>	<b>-</b> ~		Received at	Subject			
Case Management	>		Open •••	27/03/2020 03:02	Personal reminder for case #10650			
Cases   Started			Open •••	27/03/2020 03:02	Personal reminder for case #10650			
Peports	_		Open	27/03/2020 03:02	Personal reminder for case #10650			
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Analytics			Open •••	27/03/2020 03:02	Personal reminder for case #10650			
😪 Ops Manager Admin	>		Open •••	27/03/2020 03:02	Personal reminder for case #10650			
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To mark a notification as read without opening, click the ellipses(...) in the grid, and click **Mark as Read**. You can also move a notification to closed without opening by clicking ellipsis(...) and **Move To Closed**. The closed notifications appear under the Completed tab.

You can perform Mark as Read, Mark as Unread, and Move to Closed actions on multiple notifications simultaneously. Select multiple check boxes from the grid, and click a desired option from the menu appearing above the grid.

Notifications													
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🖂 Mark as	🖂 Mark as Read 🔗 Mark as Unread 🔗 Move to Closed												
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	Open •••	27/03/2020 03:02	Personal reminder for case #10650										
	Open •••	27/03/2020 03:02	Personal reminder for case #10650										
	Open •••	27/03/2020 03:02	Personal reminder for case #10650										
	Open •••	27/03/2020 03:02	Personal reminder for case #10650										

Reminder notification settings are made in the User Profile page under My Reminders section. For more details, see this article.