Lite Case Search

V3.1 and later

With Case Search a lite user can search for a case using the Case Id or the Requestor mail Id.

1. Click **Case Search** on the left panel menu. The Lite Case Search page is displayed.
2. Enter the Case Id or the Requestor mail Id.
3. Click **Search**.
4. The case details are displayed in the grid on the same page. It is a read only record.

To enable Lite portal refer to the Enable Lite Portal article.