Configure Preview Attachment

Last Modified on 02/08/2024 4:25 am EST

Starting with V10.0, Cora SeQuence has been renamed to Cora Orchestration.

V9.6 and later

Overview

The Preview Attachment control displays the file preview either in a pop-up window or in the set location in the case window. You can preview case attachments by adding the Preview Attachment control in your form or by adding the Preview Attachment client API to the form.

Currently, preview for the following file formats is supported:

- PDF
- JPEG
- PNG
- GIF
- TXT
- CSV
- XLSX
- DOCX
- XLS
- RTF

For other file formats, the system downloads the attachment file to your computer.

NOTE
The preview functionality does not support Right-to-Left (RTL) languages, for example, Hebrew and Arabic.

Enable preview attachments

Set the following parameter in the Administration and Flowtime *web.config* file to enable or disable the attachment preview:

Parameter	Value
PNMsoft.Sequence.Components.PreviewAttachments.PreviewEnabled	- True (default) - False

Set the maximum preview size

Set the following parameters in the *appSettings* section in the Administration and Flowtime *web.config* file, to add the maximum preview size for different types of attachments.

Parameter	Supported files	Default maximum preview size
`PNMsoft.Sequence.Components.PreviewAttachments.AttachmentMaxSize`	PDF, JPEG, PNG, GIF, TXT, and CSV	4096 KB
`PNMsoft.Sequence.Components.PreviewAttachments.PassThroughAttachmentMaxSize`	XLSX, DOCX, XLS, and RTF	1024 KB

For example:

```
<appSettings>
<add key="PNMsoft.Sequence.Components.PreviewAttachments.AttachmentMaxSize" value="4096" />
 <add key="PNMsoft.Sequence.Components.PreviewAttachments.PassThroughAttachmentMaxSize" value="1024" />
...
</appSettings>
```

Preview attachments in a pop-up window

By enabling preview in the *web.config* file, one-click on the filename displays the preview in a pop-up window.

Preview attachments in a form

You can add the preview functionality to a form in two ways:

- Add a code snippet to the form source
- Add the Preview Attachment control from Toolbox

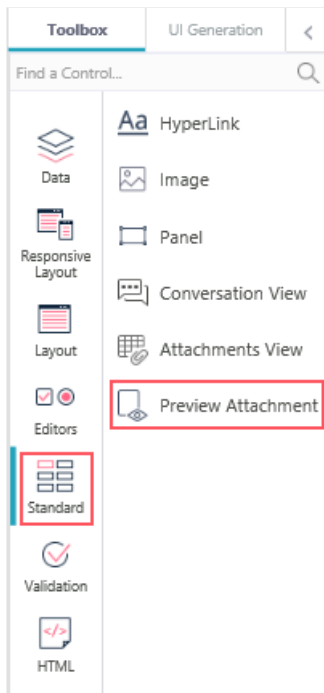### Add snippet to the form source

1. In a workflow, add or edit a form or a task activity.
2. Add the following script to the source in the relevant location.

```
<div>
<sq:PreviewAttachmentView runat="server" ID="PreviewControl" Display="Static" Width="800" Height="500"></sq:PreviewAttachmentView>
</div>
```

By default, the Display property of the Preview Attachment control is set to **Static** so it preserves space for the preview according to the given width and height. You can set the Display property to **Dynamic** to display the preview dynamically.

Add the Preview Attachment control from Toolbox

1. In a workflow, edit a form or a task activity.
2. Select from the Toolbox, **Standard** > **Preview Attachment** control.

Add the Preview Attachment control in the specific location in the form where you want to display the preview.

3. Save the form.

Display a file in the Preview Attachment control

The Preview Attachment form control has its own client API to display a file preview in the form.

Set the following function parameters to display a file preview in the form:

Function	Parameters	Description
previewAttachment	• fileId • fileName • workflowInstanceId	is called when a user clicks on an attachment to open a preview. For example, previewAttachment("85e6c44b-34df-4563-9f9f-c75037c68f12", "myfile.docx", 2147923637)

The client API has the following events:

Events	Description
closePreview	is called when a user closes a preview.
onNavigating	is called before navigating to the previewed file.
onNavigated	is called after navigating to the preview file.