Cora SeQuence 9.7.1 Release Notes Last Modified on 09/27/2021 2:54 am EDT

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This update includes an enhancement and some resolved issues.

Enhancement

The File activity now supports the Amazon Simple Storage Service (S3) external file storage system. For details, see this article.

The copying of Conversation items between cases now supports Comment conversation type also.

Resolved issues

Component	Issue	Ticket #
Administration	The following error occurred when you fetched a lookup table with 'ID' in the table name field. Unable to cast object of type 'System.Web.UI.WebControls.TextBox' to type 'PNMsoft.Rad.Web.UI.RadNumericTextBox'.	93131, 449480
Attachments	A form, with a case attachment containing forbidden special characters like or < or > in its name, failed and threw an exception, "Illegal character in path.".	554962
Conversations View	For a new task, a duplicate task was created when you expand and collapsed the original task and the response task.	413885
HotOperations	The following error occurred when you exported the Team Leader task list to Excel. Cannot read property 'toString' of undefined.	411833
	The Process Wall Questions page had UI issues when three or more users posted and replied to queries.	406255

Deployment

Download the release package from the Cora SeQuence repository.

NOTE

Contact Support to obtain credentials to access the Cora SeQuence repositories.

There are seven pre-build application deployment packages available, depending on the type of application that you are deploying. You install each Cora SeQuence application separately.

Site applications	Service applications
AdministrationFlowtimeFlowtime LiteWebAPI	 Job Execution Service (JES) Background Runtime Service (BRS) Active Directory Synchronization Service (ADSS)

When you deploy pre-built applications, you can choose between the *Standard* and *Premium* packages. The *Premium* package includes HotOperations. You can also build and deploy your own Cora SeQuence applications.

Click here to see how to deploy Cora SeQuence in an environment with pre-built applications.

For more details on installing and deploying Cora SeQuence, see this article.

IMPORTANT

With Cora SeQuence applications, also upgrade the database to this version. For more information on *database upgrade* paths, see this article.

Before upgrade, make sure to update the PowerShell modules to the latest version. For *PowerShell modules version mapping with Cora SeQuence version*, see this article. Click here to view a sample PowerShell script. Consider this sample for reference only, and do not copy paste from here.

For *development* purposes, you can run Cora SeQuence with Microsoft SQL Server Developer Edition.

During upgrade, all product application folders are deleted and redeployed:

- Web and App config files are overwritten in each release. You need to reapply your custom configuration settings after the upgrade.
- All custom files located in the application folders are also deleted. Custom files should be packaged as a custom application NuGet.

Files in the central configuration location are not changed. For more details, see this article.