

Cora OpsManager 3.5 Release Notes

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Welcome to Cora OpsManager Release Notes.

What's in the Release Notes?

- What's new in Cora OpsManager V3.5?
- Product enhancements
- Resolved issues
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What's New in Cora OpsManager V3.5?

Cora OpsManager V3.5 release supports Cora SeSequence V9.8.4 and introduces bug fixes that improve product functionality.

Download the release package, and read the installation instructions [here](#).

Product Enhancements

Cora OpsManager is now compatible with Cora SeSequence V9.8.4, and supports all major features. For details on the supported features, see Release Notes for [V9.8](#), [V9.8.1](#), [V9.8.2](#), [V9.8.3](#).

IMPORTANT

Make sure that you upgrade to Cora SeSequence 9.8.3 before upgrading to V9.8.4.

Resolved Issues

#	Issue	Fix	Ticket #
1	In a case, when you left the To field empty, JES crashed.	The JES doesn't crash now.	583065 614068
2	Case attachments were missing after upgrading to V3.4.	No case attachments are missing now.	610548
3	spBRS_MoveWorkflowInstancesToClosedTables failed when you added the same file ID to tblWorkflowInstanceConversationsAttachments and tblWorkflowInstanceAttachments and then ran the close instance separator thread.	The BRS is not failing and working fine now.	621620
4	The user was not able to add attachments to an email.	User can add attachments to an email.	622991

#	Issue	Fix	Ticket #
5	After upgrading to V3.4, data loading and display in the Conversation View grid took longer than expected.	Data in the Conversation View grid loads in expected time.	634159
6	ICM main case process had a visible local variable called TehilaProp1.	TehilaProp1 doesn't appear in ICM main case process now.	634159
7	Fetching and returning a case took longer time than expected.	Case is now fetched and returned in expected time.	-
8	While deploying a PowerShell function, the following error was encountered: <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">Specific cast is not valid.</div>	No error is encountered while deploying a PowerShell function.	
9	"RE:" was added in subject in every email reply, and the reply email subject looked like: RE: RE: RE: RE: RE: RE: RE: RE: RE: RE:	The email reply has only one RE in the subject.	
10	Indexing of a case took longer than 30 seconds because of a long running Assign activity.	Indexing a case takes less time now.	
11	You couldn't install Cora OpsManager when offline.	You can install Cora OpsManager when offline.	
12	When the workflow certificate expired, you couldn't initiate the workflow.	The expiration date is not verified during WF signature process	
13	When you opened a draft email, the Reason combo box was empty.	The Reason combo box has values now.	
14	Custom actions were not working.	Custom actions are working fine now.	
15	If you as an OpsManager admin added a user, then the user was added with the Employee role only.	The user is added with all the selected roles.	
16	On Cora SeQuence home page, workflows other than Create Case were visible.	Only the Create Case workflow is visible.	

Known Issues

#	Description
1	Custom action pop-up window different than other actions pop-up window.

#	Description
2	On copy-pasting any content from an Excel file to a new email, the style and formatting is lost.
3	A case assigned to other team member appear to be fetched by the Team Leader. But the team leader can't work on the case.
4	A new case is created when you reply directly to the Approval email without using the reject or approve links, and also the case ID doesn't appear in the new case subject.
5	On forwarding an email received from Gmail, a FW: is added to the email subject even when it already exists.
6	Dashboards with Teams or Type in the name are not displayed on the Analytics page.