

Cora Orchestration 10.3.2 Release Notes

Last Modified on 06/19/2023 11:01 am EDT

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This update includes some resolved issues.

Resolved issues

Component	Issue	Ticket #
Conversation view	Adding tags to an old conversation changed the conversation date details.	1285478
	When you downloaded a conversation email with multiple recipients, only the first recipient was displayed in the downloaded email's To and Cc fields.	-
	Any text changes made to an email conversation were deleted when the email was forwarded.	-
	When you downloaded an email, the sent time changed to the download time.	-
	Any user could perform view actions (like mark the conversation as read or unread and create new email conversations) to cases already fetched by another user.	-
Email listener	Email Sender connections configured with Graph API could send emails to only one recipient.	1271657
Dashboard	A blank dashboard was displayed to Team Leaders and Operations Managers in the Case Management (Hot Operations) dashboards list.	-
	The portal application froze when you switched between dashboards.	-
Database listener	An error occurred when you associated a database listener with a database table and key.	1271266
Grid view	The portal application froze when you selected to view a dashboard and the fetched and assigned cases in tile view simultaneously.	1288701 1286863
	The "Cases assigned to me" and "Cases in queue" grids displayed incorrect data.	1255480
Session timeout	The session timeout interval shortened with every session.	1291706
Workflow	Validation of the <code>system.DateTime</code> expression failed.	1211716
URL navigation	If you entered an invalid portal URL address, the URL error continued to display even after you entered a correct portal URL address.	1315128

Deployment

Download the release package from the [Cora Orchestration repository](#).

NOTE

Contact [Support](#) to obtain credentials to access the repository.

There are six pre-built application deployment packages available, depending on the type of application that you are deploying. You install each Cora Orchestration application separately.

Site applications	Service applications
<ul style="list-style-type: none">• Administration• Cora Orchestration portal• WebAPI	<ul style="list-style-type: none">• Job Execution Service (JES)• Background Runtime Service (BRS)• Active Directory Synchronization Service (ADSS)



Click [here](#) to see how to deploy pre-built applications.

For more details on installing and deploying applications, see [this article](#).

Check if you need to upgrade your database for this version.

For more information on *database upgrade* and *pre* and *post-upgrade procedures*, see [this article](#).

Before upgrade, make sure that you update the PowerShell modules to the relevant version.

For more information, see [this article](#).

Click [here](#) to view a sample PowerShell script. Consider this sample for reference only, and do not copy paste from it.

IMPORTANT

Use Microsoft SQL Server Developer Edition for development purposes **only**.

During upgrade, all product application folders are deleted and redeployed:

- Web and App config files are overwritten in each release. You need to reapply your custom configuration settings after the upgrade.
- All custom files located in the application folders are also deleted. Custom files should be packaged as a custom application NuGet.

Files in the central configuration location are not changed.

For more details, see [this article](#).

For details on Cora Orchestration platform support, see [this article](#).