Cora Case Manager 4.0.1 Release Notes
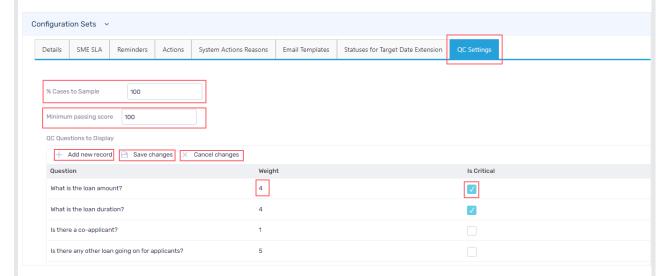
21 DECEMBER 2023

This is an update for Cora Case Manager V4.0.1, which includes a new feature and some resolved issues detailed below.

To download the release package and instructions, click here.

New feature

QC tasks accuracy score calculation: A new functionality of accuracy score calculation is added to the QC tasks. For accuracy score calculation the Power user needs to define the following:

- Weightage of each QC question - You can set weightage for QC questions and based on the weightage a question holds value above others.
- Whether it's a critical question or not. Questions marked as critical should be marked as Yes or NA for the QC to pass.

For details, see the *QC Settings* section in this article.

> **NOTE**
> For QC tasks created before upgrade to V4.0.1, the QC score is calculated as earlier.

> **IMPORTANT**
> The navigation in the article may differ from the actual Flowtime portal.

Resolved Issues

#	Issue	Resolution	Ticket #
1	In personal reminders the date format was always in DD\MM\YY format, irrespective of user settings.	Date format is set per user settings.	1781498
2	For non-blocking hooks, the comments were not displayed correctly in the conversation tab. Instead of the comment passed from the output activity, a default comment was displayed.	The comment that is passed from the output activity is displayed in the conversation tab.	1798651