Customize QC Task

V4.1 and later

You can customize the QC task per your requirement. Each customization requires you to set an application variable to True in the Admin site.

1. In the Admin site, go to **Administration>Global Settings>Application Variables**.
2. Add or edit the respective application variable.
3. Set value to True.

You can make the following customizations:

Customization	Application Variable	Value
Hide the conversation tab	`OPM.QC.HideConversation`	True
Hide the linked cases tab	`OPM.QC.HideLinkedCases`	True
Enable the attachment tab for QC auditor	`OPM.QC.EnableAttachments`	True
Hide the Fail action from the action menu	`OPM.QC.HideFailButton`	True

In addition you, can also add to the QC form a Partial answer, which adds a score of 0.5 points on the question.
To do so, in the Admin site, go to **Lookups Table>ICM Data Model>QCAnswersTypes>add Partial**.