

# Add GenAI Capabilities

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## V4.1 and later

Cora Case Manager has integrated Semantic Kernel as a service to provide GenAI services.

To use GenAI capabilities, follow the steps below:

1. Set up your AzureOpenAI.  
For details, see [this article](#).
2. In the Admin site, configure **AI Services>Semantic Kernels**.  
For details, see [this article](#).
3. Modify AI Plugins per requirements.
4. Duplicate the ICM AI template workflow.
5. Customize the template per your requirements and connections.

If you want to display the GenAI results to the user, you may copy the markup inside the form activity which is inside the template to your own client properties view.