Cora Orchestration 10.7.2 Release Notes

Last Modified on 01/28/2025 11:06 am EST

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This update includes a new feature, few enhancements, and some resolved issues.

New feature

Auto sent emails in the case conversations: As an end user, you can now view the content of the auto
emails sent by the system, in the case conversations. With the new built-in command *Create a sent*email item from Email activity in Case Operations, a workflow developer can enable the display of the
auto sent email activities as conversation items.

For details, see this article.

Enhancements

- Conversation view enhancements:
 - As an end user, you can add template to the auto sent emails. To enable this functionality, as a
 workflow developer, add messages based on the Conversation View Templates with the new
 TemplateName property in the Create Conversation Item built-in command activity.
 For details, see this article.
 - Aa a workflow developer, you can hide a Conversation View template from the Template drop down in the case conversations in the portal.
 - The From email address in the Conversation View configuration can be set dynamically with an expression.
 - As a workflow developer, you can disable the Cancel Send option from the case conversations per requirement by setting the Portal.Forms.Conversations.HideOptionCancelSend application variable to true.

For details, see this article.

- Improved file management in the DocumentSet Editor:
 - As a workflow developer, while working in the DocumentSet editor, you can move a file from one location to another in the explorer using drag-and-drop and cut-and-paste options.
 - A warning message is displayed when you refresh the browser while there are unsaved documents.



Click Cancel to cancel the refresh, or click Reload to proceed refresh and lose the unsaved documents.

• We have security aligned and technically updated the core product libraries.

Breaking change

As a result of updating the Microsoft SqlClient library, the configuration of the "SQL Always Encrypted" has changed. The configuration now requires tenantid attribute instead of authority attribute.

<azureServices>

<data clientId="[The Client Id]" clientSecret="[The Client Secret]" tenantId="[The tenant id]" />

</azureServices>

Resolved issues

Component	Issue	Ticket #
ADSS	Adding new filters to a domain in the AD settings failed.	3332168
Grids	Users experienced issues while accessing My Teams Cases and Cases Assigned to me. A white screen was displayed.	3404565
JES	JES didn't release memory and caused server crash.	2873800
Portal	For portal customizations, the Form viewer control had issues.	3397543

Deployment

Download the release package from the Cora Orchestration repository.

NOTE

Contact Support to obtain credentials to access the repository.

There are six pre-built application deployment packages available, depending on the type of application that you are deploying. You install each Cora Orchestration application separately.

Site applications	Service applications
AdministrationCora Orchestration portalWebAPI	 Job Execution Service (JES) Background Runtime Service (BRS) Active Directory Synchronization Service (ADSS)



Click here to see how to deploy pre-built applications.

For more details on installing and deploying applications, see this article.

Check if you need to upgrade your database for this version.

For more information on database upgrade and pre and post-upgrade procedures, see this article.

Before upgrade, make sure that you update the PowerShell modules to the relevant version. For more information, see this article.

Click here to view a sample PowerShell script. Consider this sample for reference only, and do not copy paste from it.

IMPORTANT

Use Microsoft SQL Server Developer Edition for development purposes only.

During upgrade, all product application folders are deleted and redeployed:

- Web and App config files are overwritten in each release. You need to reapply your custom configuration settings after the upgrade.
- All custom files located in the application folders are also deleted. Custom files should be packaged as a custom application NuGet.

Files in the central configuration location are not changed.

For more details, see this article.

For details on Cora Orchestration platform support, see this article.