Define Case Config Set for Dynamic Email Sending

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V10.9

Overview

To enable dynamic email sending, you need to configure the case config set associated with the solution.

Define a dynamic email sending config set

Defining a case config set for dynamic email sending is similar to creating a generic case config set. For procedure, see this article.

You need to create the following yaml file in the ConfigSet AppStudio.

IMPORTANT

You can name the files anything of your choice, but need to keep the *kind* and *metadata name* exactly as mentioned in the table below.

YAML file	Kind	Metadata name	Description
Dynamic email sending	RuleSet	config-set/v1/dynamic-email- sending	Defines the list of variables and connections for dynamic email sending.

Sample ConfigSet yaml file

For dynamic email sending, download the following sample yaml file:

• dynamic-email-sending.yaml @

Configure JES job for dynamic email sending

After you have defined config sets, and connected the config sets to solutions, you need to configure the Email Sender JES jobs for dynamic email sending to work.

For details, see this article.