Cora Orchestration 10.10 Release Notes

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Welcome to the Cora Orchestration Release Notes.

As they become available, additions and updates to these release notes can be found here.

What's in the Release Notes?

- About Cora Orchestration
- What's new in Cora Orchestration?
- New features
- General enhancements
- Resolved issues
- Deployment

About Cora Orchestration

Cora Orchestration is an Azure-based Intelligent Business Process Management Suite (iBPMS) that combines workflow orchestration with generative AI and agentic capabilities to help enterprises increase productivity via process automation, reduce errors and accelerate innovation by embedding AI into core operations.

Cora Orchestration combines workflow orchestration with generative AI and Agentic capabilities to help enterprises:

- Increase productivity via autonomous process execution.
- Reduce errors through adaptive, AI-driven decision-making.
- Accelerate innovation by embedding AI into core operations.
- Improve agility with a scalable, AI-first architecture.

Using Cora Orchestration, an organization transforms customers' experience, increases self-service actions, and improves visibility. The product allows companies to respond to business and regulatory needs with lower development time and cost.

What's new in Cora Orchestration?

Cora Orchestration V10.10 introduces updates and enhancements that enable building scalable, maintainable, and intelligent solutions, accelerating development while ensuring operational resilience.

New features

- Integration dashboard: We have introduced a new integrations dashboard to continuously monitor all the integrations configured in your system and proactively keep you informed of any connectivity issues. The dashboard serves as a one-stop-shop for the configured integrations, thus facilitating sanity testing after deployments and routine health checks.
  For details, see this article.

General enhancements

- Added support for HTML files in the Attachment View and file preview thumbnails.

- Added observability metrics for Kafka Producer and Listener activities.
- File listener: For Azure Blob, we have enabled the usage of the wildcard '*' in the file pattern field.
- Conversation View: We have enhanced the command to copy conversations to include read status while copying case conversation items.
- Enhanced rule set for default template in Email editor.
  For details, see this article.

Resolved issues

Component	Issue	Ticket #
SSB	Issues with SSB handling and cleanup were resolved.	-

Breaking changes

- In the Attachment View control, the preview capability for Excel and Word file types is disabled.
- From this version, the Database Listener activity and CRM activities are permanently removed from the Workflows toolbox and are no longer supported.
  While upgrading from an older version, remove these components from the implementations before starting the upgrade.

Deployment

Download the release package from the Cora Orchestration repository.

NOTE
Contact Support to obtain credentials to access the repository.

There are six pre-built application deployment packages available, depending on the type of application that you are deploying. You install each Cora Orchestration application separately.

Site applications	Service applications
• Administration • Cora Orchestration portal • WebAPI	• Job Execution Service (JES) • Background Runtime Service (BRS) • Active Directory Synchronization Service (ADSS)

Click here to see how to deploy pre-built applications.

For more details on installing and deploying applications, see this article.

Check if you need to upgrade your database for this version.
For more information on *database upgrade* and *post-upgrade procedures*, see this article.

Before upgrade, make sure that you update the PowerShell modules to the relevant version.
For more information, see this article.

Click here to view a sample PowerShell script. Consider this sample for reference only, and do not copy paste from it.

IMPORTANT

Use Microsoft SQL Server Developer Edition for development purposes **only**.

During upgrade, all product application folders are deleted and redeployed:

- Web and App config files are overwritten in each release. You need to reapply your custom configuration settings after the upgrade.
- All custom files located in the application folders are also deleted. Custom files should be packaged as a custom application NuGet.

Files in the central configuration location are not changed.
For more details, see this article.

For details on Cora Orchestration platform support, see this article.