

Orchestration AI 11.3 Release Notes

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Welcome to the Orchestration AI Release Notes.

As they become available, additions and updates to these release notes can be found [here](#).

What's in the Release Notes?

- About Orchestration AI
- What's new in Orchestration AI?
- General enhancements
- Resolved issues
- Deployment

About Orchestration AI

Orchestration AI solution facilitates Agentic AI capabilities, bringing intelligent, context-aware assistance into rapid creation of business process applications that work on top of legacy systems to orchestrate best-of-breed digital solutions, and harness human expertise.

Orchestration AI combines process orchestration with analytics, AI, RPA, and Agentic AI, and enables organizations to automate tasks, support decision-making, and dynamically adapt to changing business conditions. Built on cloud infrastructure and enhanced for Azure and Power Platform, the solution delivers increased value not just in the case management but other domains too.

With Orchestration AI, an organization can transform customers' experience, increase self-service actions, and gain greater operational visibility. The Agentic AI capabilities further enhance these outcomes by providing real-time insights, guiding users through complex processes, and reducing manual effort. The solution enables companies to respond to evolving business and regulatory requirements with greater agility, while lowering development time and cost.

What's new in Orchestration AI?

Orchestration AI V11.3 introduces the ultimate productivity tool that will revolutionize the way you work and save you valuable time. Main benefits include:

- Agentic Fabric foundation components for SaaS.
- Updated Portal grid controls.
- Improved file transfer.
- ADSS observability.
- Enhanced backend automation capabilities.

NOTE

Agentic Fabric and advanced AI capabilities are available primarily as part of the Genpact-hosted SaaS offering. *Features marked with an asterisk (*) are SaaS offering.*

On-premises deployments continue to receive core platform enhancements, maintenance updates, and version upgrades.

General enhancements

- Enhanced file transfer capabilities and support for high-volume file processing.
 - Enhanced File Listener activity to support multiple filters.
For details, see [this article](#).
 - Enhanced List Files activity to support multiple filters and storage-native API for improved move and copy files operations.
For details, see [this article](#).
 - Enhanced Put File activity to accept a file object array, thus improving throughput for bulk write operations.
For this details, see [this article](#).
- Added new tools and capabilities in the Portal for enhanced usability and experience.
 - Capability for users to set their own date and number formatting.
 - New grouping functionality per grid page.
 - Enhanced filter panel with a quick *Find in page* option.
 - Capability to freeze grid columns for a smoother horizontal scrolling experience.
 - Consistent grid row height with expandable content, and column width per data type to allow better viewing experience on first page load.
 - Streamlined user-flow in multi select mode for bulk actions by enabling the toolbar and disabling the single row menu option.
 - UI/UX refactoring and re-enabling of the User Substitution (delegation mode) module, Case Score module, and the Start icon in the Process grids.
- Email editor improvements:
 - Easy drag-and-drop of email addresses between To/Cc/Bcc fields.
 - Improved user-flow for template selection.
- Administration app enhancements:
 - In the document editor, the YAML documents with HEX color values now display an inline color swatch.
 - In the application ribbon, the text is aligned with the logo in all pages and allows up to 50 characters.
- Improved ADSS observability: AD sync status and errors are now surfaced in the admin UI and written to the target log at ERROR level.

Resolved issues

Component	Issue	Ticket #
Admin>Edit organization	Pagination and Scroll option in the employee search had discrepancies.	5312232
Analytics	Report tile grid had export issues.	5419850/ 5405973
Email editor	The pagination section was not visible in the attachment selection page.	5403910

Deployment

Download the release package from the [Orchestration AI repository](#).

NOTE

Contact [Support](#) to obtain credentials to access the repository.

There are six pre-built application deployment packages available, depending on the type of application that you are deploying. You install each Orchestration AI application separately.

Site applications	Service applications
• Administration • Orchestration AI portal • WebAPI	• Job Execution Service (JES) • Background Runtime Service (BRS) • Active Directory Synchronization Service (ADSS)



Click [here](#) to see how to deploy pre-built applications.

For more details on installing and deploying applications, see [this article](#).

Check if you need to upgrade your database for this version.

For more information on *database upgrade* and *post-upgrade procedures*, see [this article](#).

Before upgrade, make sure that you update the PowerShell modules to the relevant version.

For more information, see [this article](#).

Click [here](#) to view a sample PowerShell script. Consider this sample for reference only, and do not copy paste from it.

IMPORTANT

Use Microsoft SQL Server Developer Edition for development purposes **only**.

During upgrade, all product application folders are deleted and redeployed:

- Web and App config files are overwritten in each release. You need to reapply your custom configuration settings after the upgrade.
- All custom files located in the application folders are also deleted. Custom files should be packaged as a custom application NuGet.

Files in the central configuration location are not changed.

For more details, see [this article](#).

For details on Orchestration AI platform support, see [this article](#).